

Texas Department of Family and Protective Services

Family and Protective Services Council Meeting Thursday, November 8, 2018, 1:00 pm 2401 Ridgepoint Drive, Austin, Texas 78754 Rio Grande Conference Room

<u>Agenda</u>

1. Call meeting to orderMatt Kouri, Council Chair

2. Council Training:

a. Statewide Intake Call Center TourPorscha Roney,

Community Engagement

Specialist;

Ric Zimmerman,

Associate Commissioner

Statewide Intake

b. Council Protocols......Stephanie Hawkins;

Cheryl Gomez;

Audrey Carmical,

General Council

3. Adjourn

CONTACT: Cheryl Gomez, Council Liaison

(512) 438-4932

cheryl.gomez@dfps.state.tx.us

Persons with disabilities who plan to attend and require auxiliary aids or services are asked to call Cheryl Gomez at (512) 438-4932 at least three business days prior to the meeting so that appropriate arrangements may be made.