



**TEXAS**  
Department of Family  
and Protective Services

# **Human Services Committee**

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**Department of Family & Protective Services Overview**

**March 2, 2021**



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# Department of Family and Protective Services

February 2021

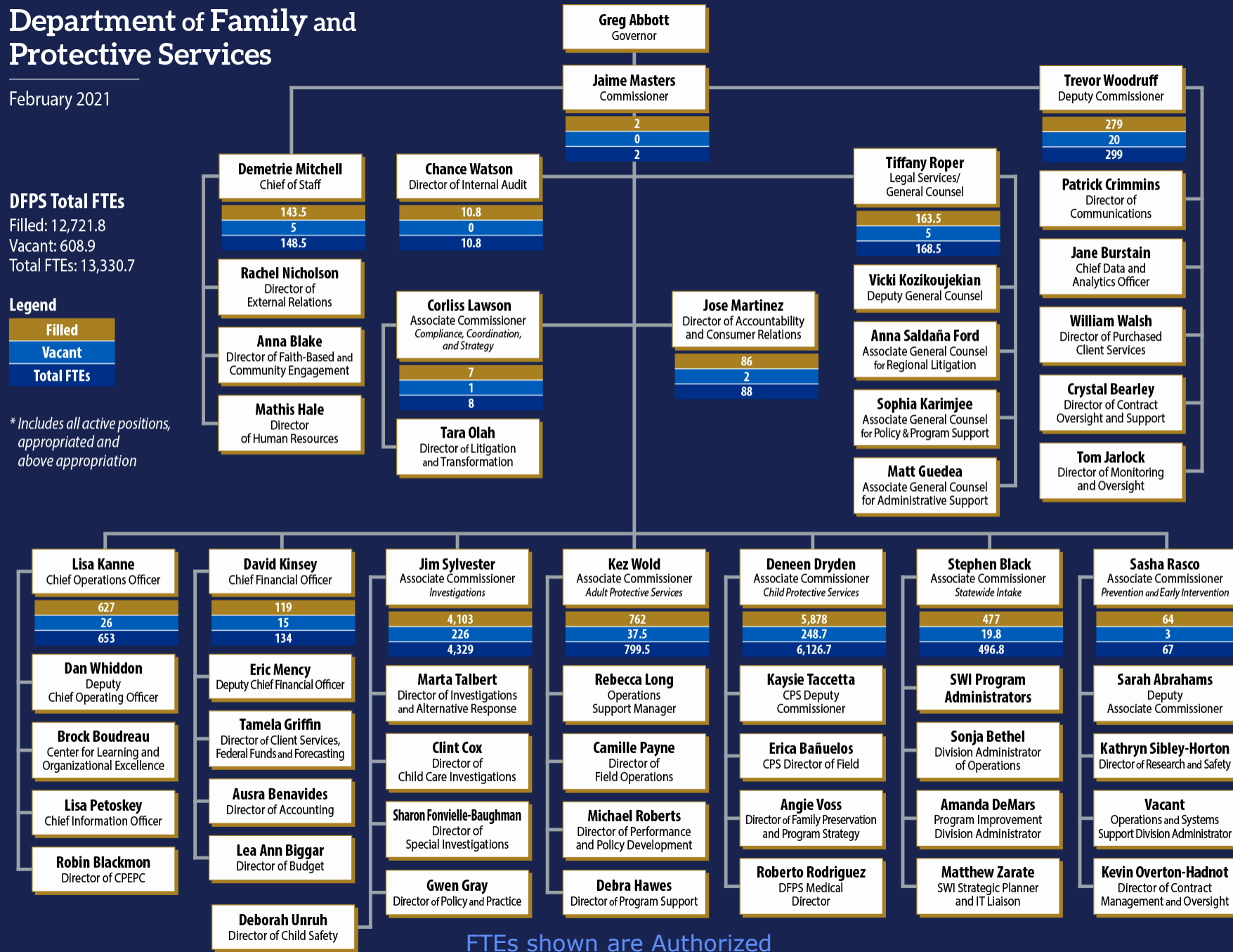
## DFPS Total FTEs

Filled: 12,721.8  
Vacant: 608.9  
Total FTEs: 13,330.7

### Legend

Filled
Vacant
Total FTEs

\* Includes all active positions, appropriated and above appropriation



FTEs shown are Authorized



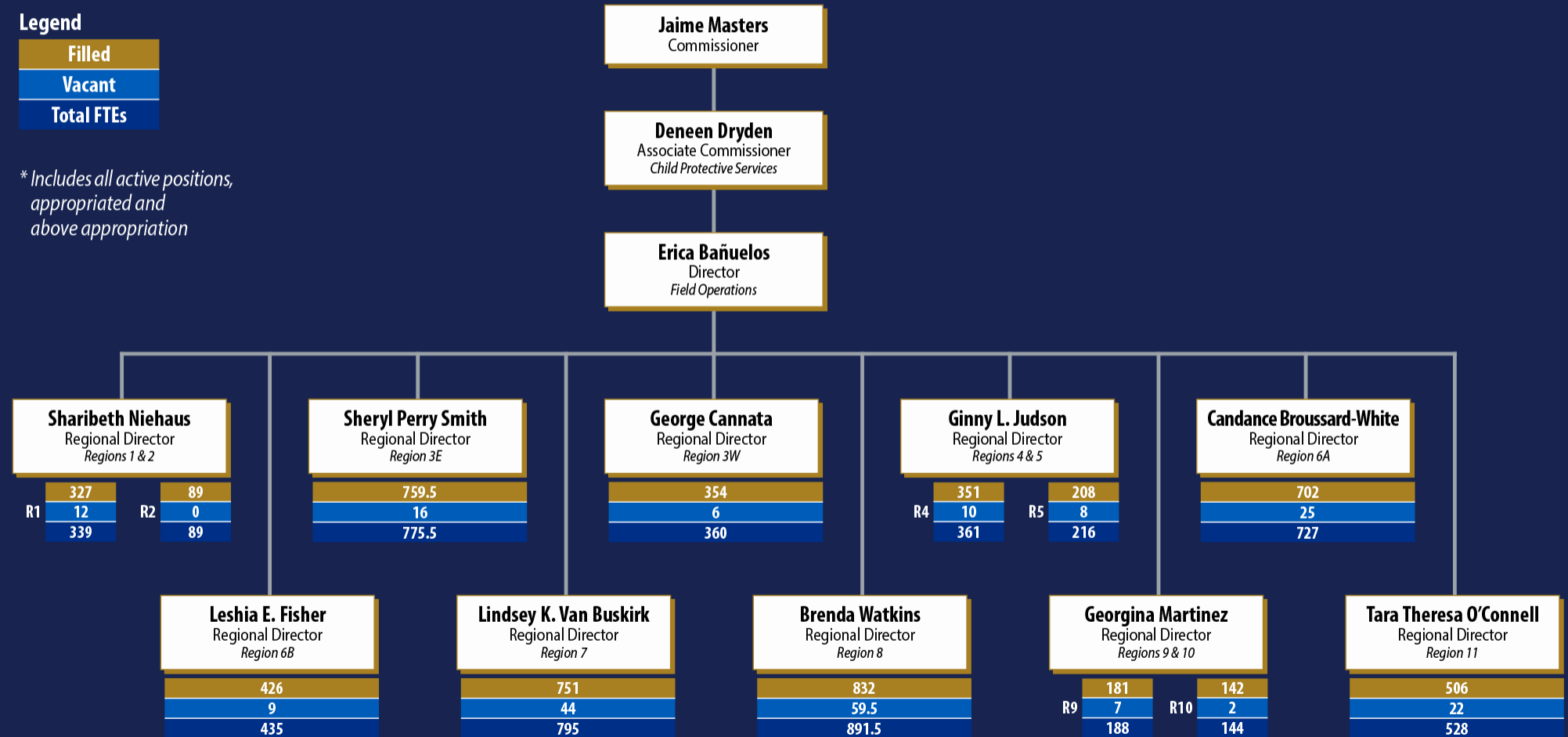


# DFPS CPS Regional FTEs

## Legend

Filled
Vacant
Total FTEs

\* Includes all active positions,  
appropriated and  
above appropriation



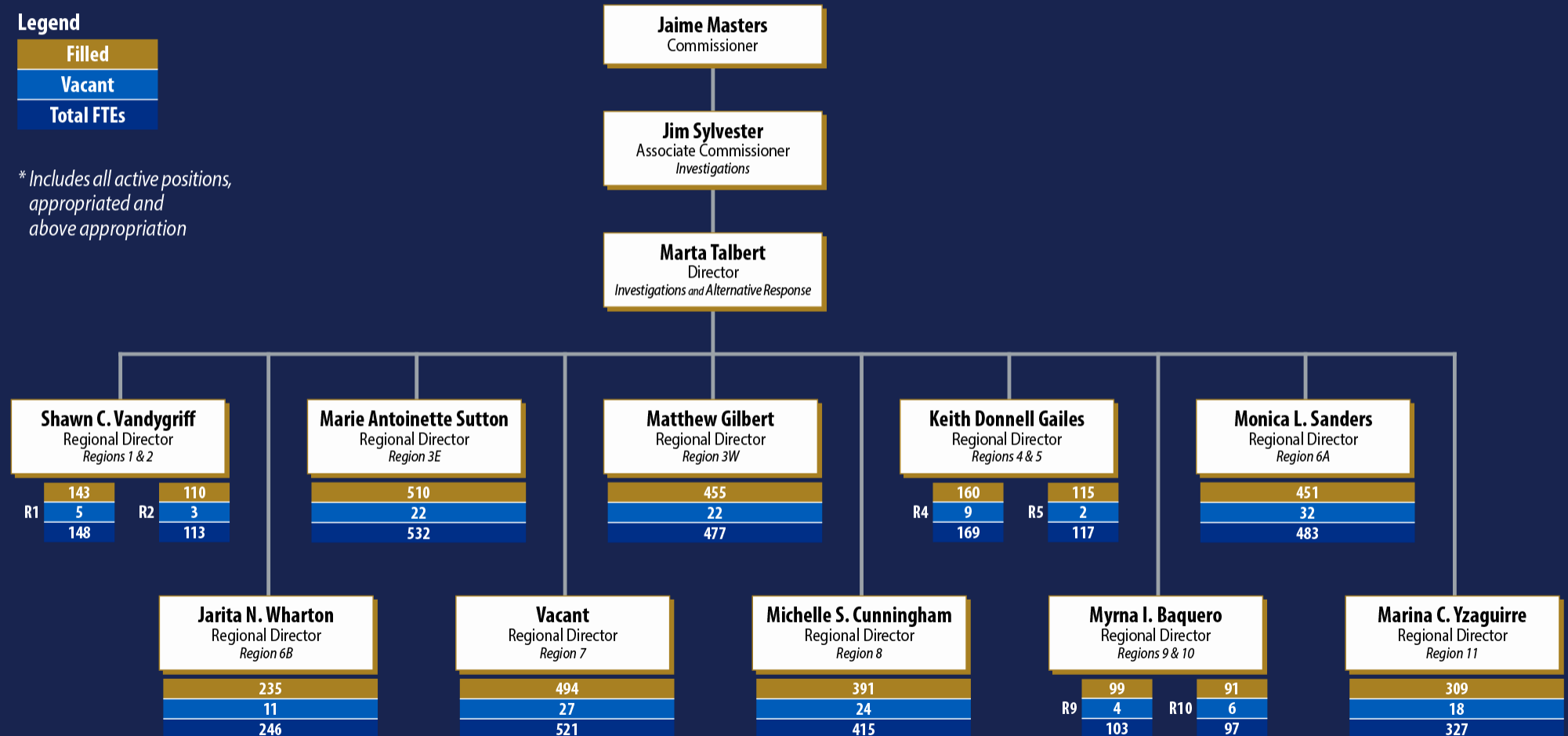


# DFPS CPI Regional FTEs

## Legend

Filled
Vacant
Total FTEs

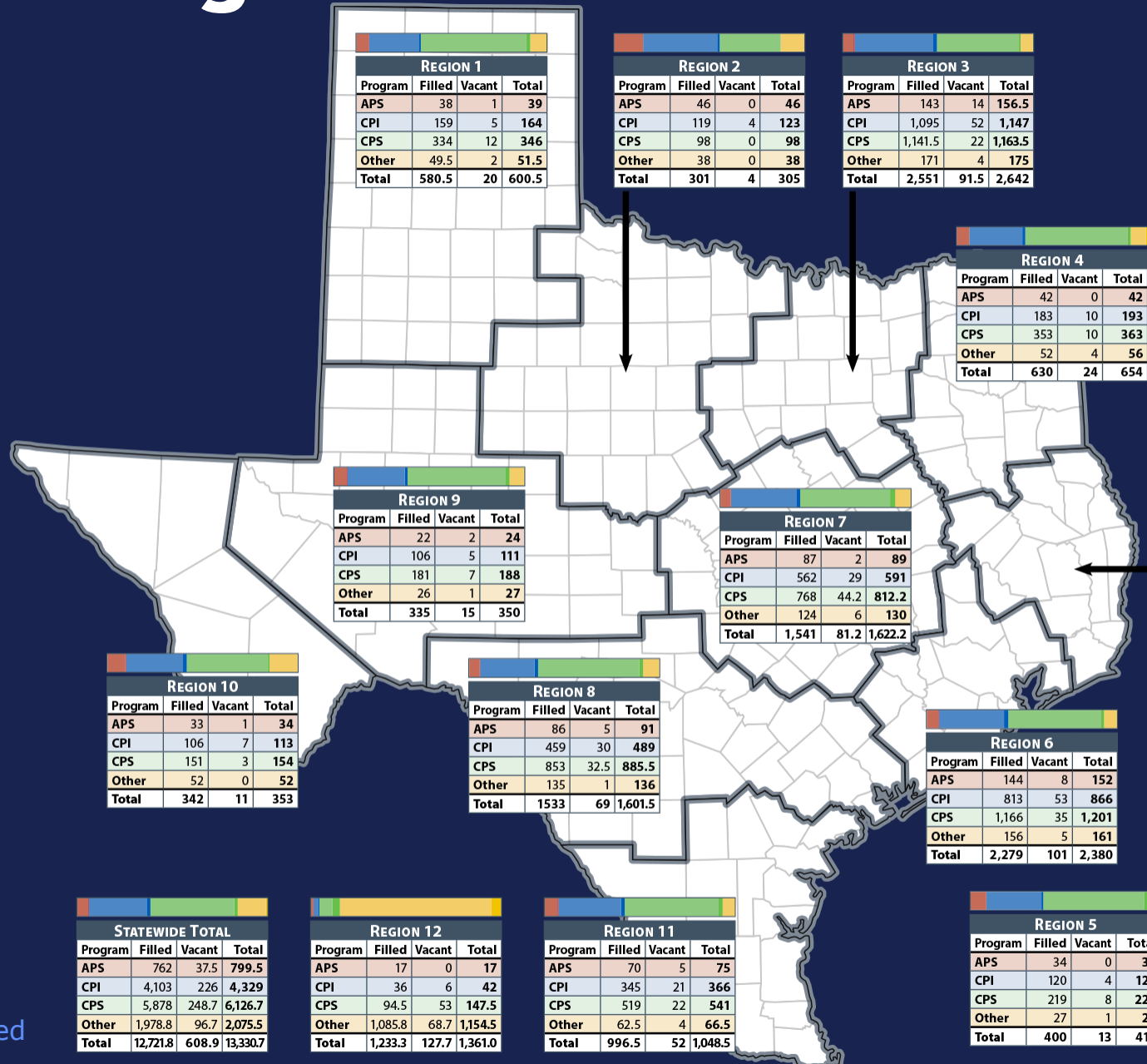
\* Includes all active positions, appropriated and above appropriation



# DFPS Regional FTEs



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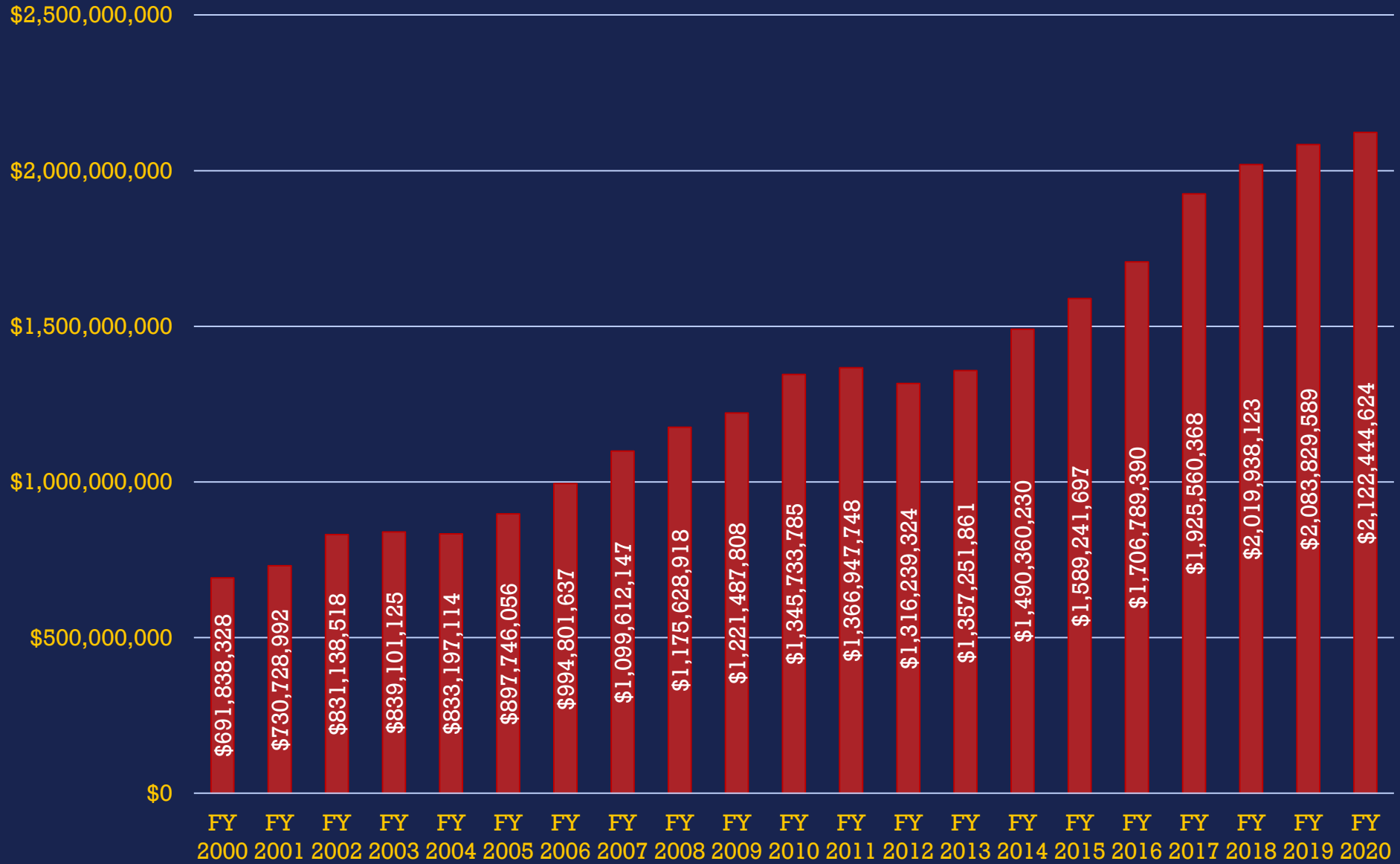
FTEs shown are Authorized

# 20 Years of DFPS Expenditures



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■ Total DFPS Funding

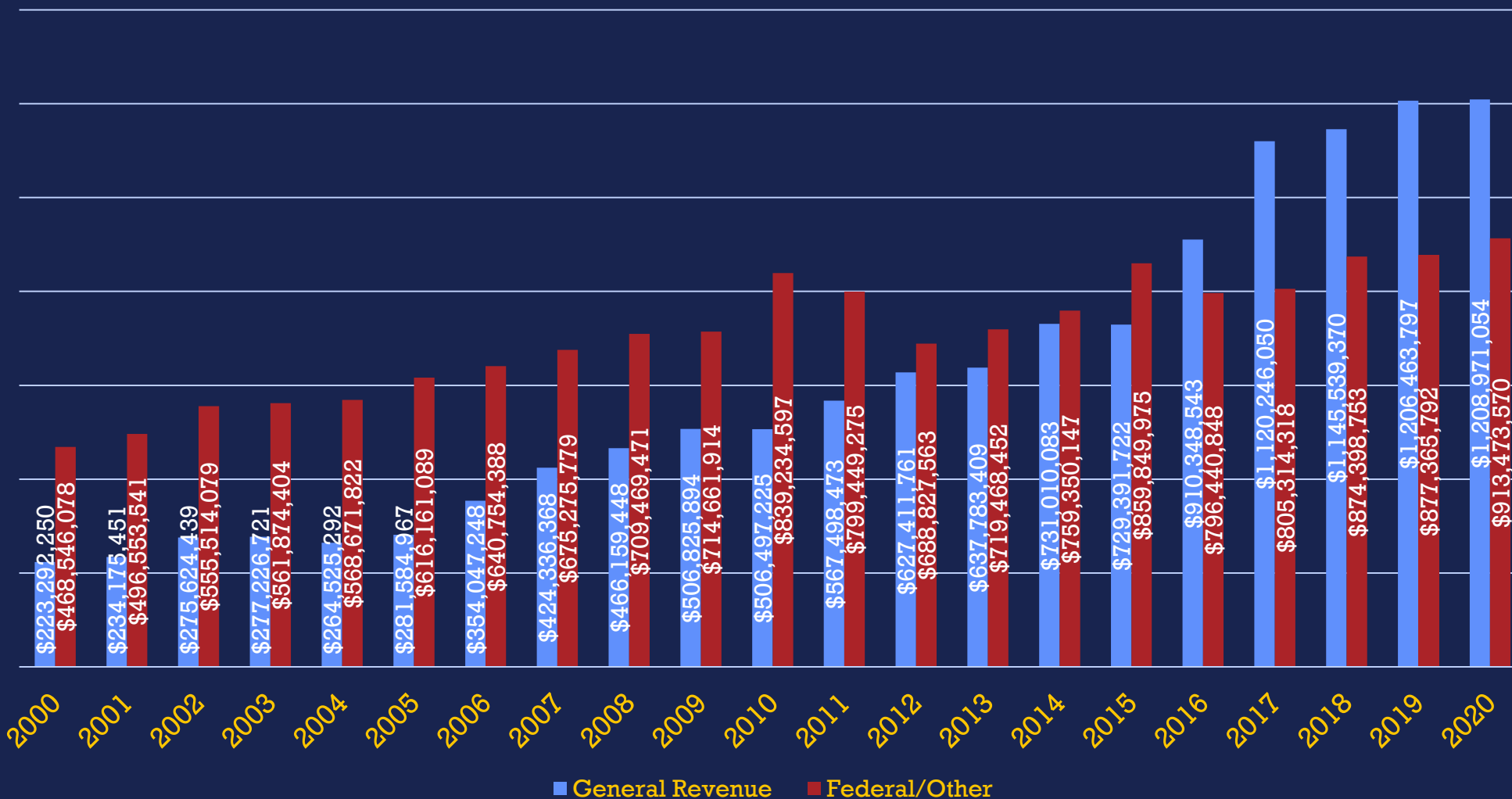




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# 20 Years of DFPS Expenditures







# DFPS Core Functions

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**Statewide Intake (SWI)** operates 24 hours a day, seven days a week, as the centralized point of intake for reporting suspected incidents of abuse, neglect, and exploitation and child care licensing standards violations.

**Child Protective Investigations (CPI)** investigates reports of abuse and neglect and ensures the immediate safety of children.

**Child Protective Services (CPS)** protects children by working with families to prevent or reduce the risk of abuse and neglect, by placing children in substitute care when they are not safe in their own homes, and by providing services to achieve permanency.

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, and financial exploitation of adults aged 65 and older, and adults who have a disability and are living in the community. APS provides an array of protective, social, and supportive services to alleviate the neglect and prevent further harm to vulnerable clients.

**Prevention and Early Intervention (PEI)** contracts with and manages community-based programs aimed to prevent abuse and neglect of Texas children prior to CPI or CPS involvement.



# Statewide Intake

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## What is Statewide Intake?

- The Statewide Intake (SWI) division is the “front door to the front line” for all DFPS programs. It's Statewide Intake's job is to assess all reports of abuse, neglect, or exploitation and route them to the right local office.
- Initial contact for all reports of abuse, neglect and/or exploitation in Texas
- Recommend for Investigation or Information & Referral (I&R)
- 24 hours/365 days/Telework/Satellite Offices, Phone, fax, mail and internet

## Statewide Intake (SWI) division responsibilities includes receiving reports for:

- Child abuse and neglect;
- Abuse, neglect, self-neglect, and exploitation of the elderly or adults with disabilities living at home;
- Abuse of children in child-care facilities or treatment centers; and
- Abuse of adults and children who live in state facilities or are being helped by programs for people with mental illness or intellectual disabilities.



# Child Protective Investigations (CPI)

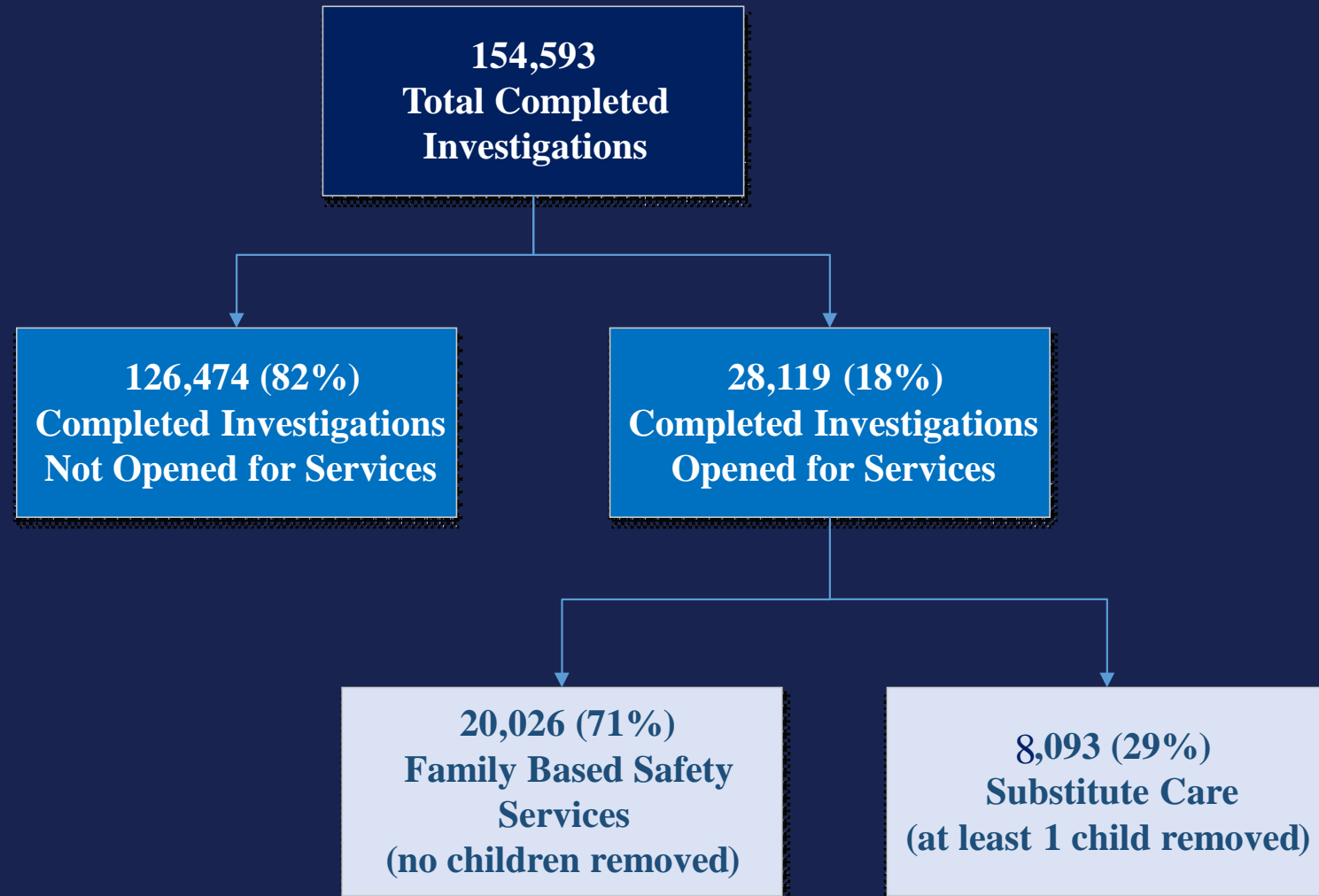
Texas Department of Family and Protective Services (DFPS) investigators investigate reports of child abuse or neglect to determine if any child in the family has been abused or neglected. Investigators decide if there are any threats to the safety of all children in the home. If so, they determine whether the parents are willing and able to adequately manage those threats to keep children safe. If DFPS decides that children aren't safe, the investigator starts protective services.

## **Investigations responsibilities include:**

- Investigating allegations of child abuse and neglect;
- Working with law enforcement on joint investigations;
- Taking custody of children who are unsafe;
- Referring children to community resources that promote their safety and well-being; and
- Assisting in the fight against human trafficking.



# CPI At-A-Glance FY 2020





# Child Protective Services (CPS)

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Child Protective Services (CPS) becomes involved with children and families when they are referred by the DFPS Investigations division, which investigates allegations of child abuse and neglect.

CPS works closely with families to make it safe for children to remain in their home or return permanently to their parents. When children can't live safely at home, a court of law can give the State of Texas temporary legal custody. CPS places these children in foster care. Foster care is meant to be temporary until a permanent living arrangement is found.

## **Child Protective Services responsibilities include:**

- Providing families a variety of services in their own homes in Family-Based Safety Services (FBSS), to strengthen families so that children can stay safe at home;
- Placing children in foster care and with kin caregivers when they cannot remain safe at home;
- Providing services to help youth in foster care successfully transition to adulthood; and
- Helping children get adopted.



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# Substitute Care

Of the 27,711 children in care (ages 0-17) at the end of January 2021 Statewide:





# Adult Protective Services

APS conducts investigations of alleged abuse, neglect and exploitation (ANE) of persons age 65+ and persons with disabilities living in the community. APS also provides protective services to alleviate ANE.

## APS Investigates:

- Individuals in state of self-neglect;
- Caretakers;
- Family members;
- Individuals who have an ongoing relationship with alleged victim; and
- Certain paid caretakers.

APS **does not** investigate abuse, neglect or exploitation, including financial exploitation, by strangers.





# Prevention & Early Intervention (PEI)

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- PEI prevents child maltreatment by promoting child, family and community protective factors and building resilience among children and youth. PEI accomplishes its mission by:
  - Contracting with community-based organizations and local governments to deliver voluntary, evidence-based parenting programs, early childhood services and positive youth development programs;
  - Supporting community coalitions working on systemic issues impacting child and family well-being; and
  - Conducting public awareness and education initiatives



# Major PEI Programs

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## ➤ **Community Youth Development (CYD)**

- The CYD program contracts with community-based organizations to develop juvenile-delinquency prevention programs in ZIP codes with high juvenile crime rates for youth ages six to 17 (with a focus on youth ages 10 through 17). Communities use mentoring, youth-employment programs, career preparation, and alternative recreational activities to prevent delinquency. CYD services are available in 15 targeted Texas ZIP codes.

## ➤ **Healthy Outcomes through Prevention and Early Support (HOPES)**

- Project HOPES is a community-based program started in FY14 providing child abuse and neglect prevention services that target families with children between zero to five years of age. The Project HOPES program is intended to address child abuse and neglect prevention by focusing on community collaboration in high risk counties and by increasing protective factors of families served, thereby reducing the likelihood of abuse.

## ➤ **Family and Youth Success Program (FAYS) (formerly STAR)**

- The Family and Youth Success Program (FAYS) provides crisis intervention, short-term emergency shelter, individual and family counseling, youth and parent skills groups, and universal child abuse and neglect prevention activities. This program is available in all counties in Texas.

## ➤ **Texas Home Visiting (THV)**

- The primary goals of Texas Home Visiting (THV) are to enhance maternal and child outcomes and to increase school readiness for children. To accomplish these goals, THV includes two primary components: (a) provision of evidence-based home visiting services for at-risk pregnant women and parents/caregivers of children birth to age five; and, (b) development/enhancement of early childhood coalitions that effectively coordinate services and address broad, community-level issues that impact young children and families.



# FY 2020-2021 Accomplishments

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- In FY 2020, 44% of children were placed with kinship caregivers.
- In FY 2020, 92% of exits from foster care were exits to positive permanency.
- Of the 29,251 families in FBSS in FY 2020, only 6% ended in a removal and recidivism has decreased slightly to 8%.
- DFPS' Prevention and Early Intervention program increased Healthy Outcomes through Prevention and Early Support services into four new counties as well as hiring nine additional nurses to expand TNFP services and add coverage in four new counties.
- In FY 2020, 87% of children were placed in a family-like setting.
- In FY 2020, expanded foster care continuum by increasing the age of eligibility in Treatment Foster Care program from 0-10 years of age to now serving all children and youth in care up to age 18.
- In FY 2020, expanded the number of youth in Supervised Independent Living programs by 26% to 187 youth across the state.
- APS caseworker turnover has decreased by 19.4 percent, which has led to improved quality of casework.
- SWI hold times have decreased by 25% and abandoned calls have decreased by 35%.



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# Summary of Exceptional Items: HB1

Item	Biennial		FY 2022	FY2023
	GR/GRD	All Funds	FTE	FTE
<b>1 Sustain Child Protective Services</b>	<b>\$ 127,647,908</b>	<b>\$ 99,680,323</b>	-	-
a. Maintain Purchased Client Services at Current Levels	35,081,852	35,084,832	-	-
b. Foster Care Payments	84,152,509	55,290,117	-	-
c. Restore Travel Funding for CPS staff	8,413,547	9,305,374	-	-
<b>2 Comply with Federal Court Orders in Foster Care Lawsuit</b>	<b>\$ 83,100,542</b>	<b>\$ 88,741,367</b>	<b>486.0</b>	<b>545.0</b>
a. Conservatorship Staff to Remain within Court Mandated Guidelines	36,404,104	40,194,026	253.0	312.0
b. Heightened Monitoring of Residential Facilities	15,266,058	16,489,280	103.0	103.0
c. Residential Child Care Investigations Staffing	7,951,931	8,073,096	58.0	58.0
d. Permanent Managing Conservatorship Case Reads	676,448	747,752	5.0	5.0
e. IT Projects to Meet Court Orders	3,122,001	3,557,213	-	-
f. Court Monitor Fees	19,680,000	19,680,000	-	-
g. FTE Authority for Current Compliance-Related Staff	-	-	67.0	67.0
<b>3 Expand Community Based Care</b>	<b>\$ 87,237,884</b>	<b>\$ 92,371,768</b>	<b>55.0</b>	<b>67.0</b>
a. Catchment Area 8A, Stage II (Bexar County)	40,565,152	43,288,796	25.0	25.0
b. Catchment Area 8B, Stage I (Counties Surrounding Bexar/San Antonio Area)	4,525,590	4,581,351	-	-
c. Catchment Area 1, Stage II (North Texas - Including Abilene)	22,368,219	23,988,535	18.0	18.0
d. Catchment Area 8B, Stage II (Counties Surrounding Bexar/San Antonio Area)	6,996,094	7,404,496	-	12.0
e. Catchment Area 3E, Stage I (Dallas Area - 9 Surrounding Counties)	6,822,043	7,011,726	6.0	6.0
f. Catchment Area 9, Stage I (West Texas - 30 Counties Including Midland/Odessa/San Angelo)	1,996,667	2,044,634	2.0	2.0
g. Catchment Area 4, Stage I (North East Texas - 23 Counties Including Tyler)	2,109,505	2,159,089	2.0	2.0
h. Catchment Area 5, Stage I (East Texas - 15 Counties Including Beaumont)	1,504,614	1,543,141	2.0	2.0
i. RMTS Costs	350,000	350,000	-	-



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# Summary of Exceptional Items: HB1

Item	Biennial		FY 2022	FY2023
	GR/GRD \$ 10,000,000	All Funds \$ 10,000,000	FTE 4.0	FTE 4.0
<b>4 Expand Prevention Services</b>				
a. STAR (Family Youth and Success Program)	3,886,304	3,886,304	-	-
b. Healthy Outcomes through Prevention and Early Support (HOPES)	4,286,312	4,286,312	-	-
c. Prevention Services for Military and Veteran Families	1,000,000	1,000,000	-	-
d. Staffing Support	827,384	827,384	4.0	4.0
<b>5 Family First Prevention Services Act (FFPSA)</b>	-	-	-	-
a. Placeholder for expansion of FFPSA prevention services	-	-	-	-
<b>6 Data Center Services</b>	<b>\$ 3,146,126</b>	<b>\$ 3,433,847</b>	-	-
a. Sustain Data Center Services	3,146,126	3,433,847	-	-
<b>7 Requested Technical Adjustments</b>	<b>\$ 5,407,591</b>	<b>\$ 5,426,201</b>	-	-
a. Realignment for Screener Staff from CPS to Statewide Intake Strategy	-	-	-	-
b. Adult Protective Services Program Support	636,188	654,798	-	-
c. General Revenue for Children's Trust Fund Revenue Loss	4,771,403	4,771,403	-	-
<b>GRAND TOTAL</b>	<b>\$ 316,540,051</b>	<b>\$ 299,653,506</b>	<b>545.0</b>	<b>616.0</b>



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# Foster Care Litigation

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# M.D. v Abbott Background

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- On March 29, 2011, Children's Rights, a national advocacy group, filed suit in federal court alleging constitutional claims.
- The lawsuit is a class action concerning substantive due process claims for general class children in the Permanent Managing Conservatorship (PMC) of DFPS.
- There is one sub-class concerning oversight of licensed foster care placements.





# M.D. v Abbott Procedural History

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- Trial held in December 2014
- District Court issued opinion December 2015
- District Court rendered final order January 2018
- Texas appealed the final order; stay granted by 5<sup>th</sup> Circuit
- October 2018 – 5th Circuit issued opinion; remanded to District Court
- November 2018 – District Court rendered modified final order
- July 2019 – 5th Circuit issued opinion on 7/8; mandate issued and stay lifted 7/30; opinion vacated, modified, or affirmed DC orders



# M.D. v Abbott Post-Mandate Status

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- Roughly 50 Remedial Orders and a general injunction left standing after July 2019 5<sup>th</sup> Circuit opinion
- Remedial Orders generally fall within categories:
  - Screening, Intake, and Investigation of Maltreatment in Care Allegations
  - Organizational Capacity
  - Preventing Child-on-Child Sexual Aggression
  - Regulatory Monitoring and Oversight of Licensed Placements
  - Orders related to court-appointed monitors



# M.D. v Abbott Remedial Orders

## Screening, Intake, and Investigation of Maltreatment in Licensed Foster Care

- RO 3 – receiving, screening, and investigating reported abuse/neglect allegations, taking into account child’s safety needs
- ROs 5 and 6 – Priority 1 and Priority 2 case initiation.
- ROs 7 and 8 – Priority 1 and Priority 2 Face-to-Face contact, RO 9 – timely Face-to-Face tracking
- ROs 10 and 11 – timely investigation completion; track and report investigation completion timeliness
- RO 16 – timely investigation documentation
- RO 18 – timely notification letters sent to referents and providers
- RO A6 – provide children with point of contact for reporting abuse/neglect
- RO B5 – caseworker notification of abuse/neglect intake
- RO 37 – foster home referral history reviews



# M.D. v Abbott Remedial Orders

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## Organizational Capacity

- RO 1 – CPS Professional Development (CPD) training
- RO 2 – Graduated Caseloads
- RO 35 – Tracking Conservatorship (CVS) caseloads on child-only basis
- ROs A1-A4 – Conservatorship caseloads
  - guidelines (14-17 children per caseworker)
- ROs B1-B4 – Child Care Investigations caseloads
  - guidelines (14-17 investigations per investigator)



# M.D. v Abbott Remedial Orders

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## Preventing Child-on-Child Sexual Aggression

- RO 4 – caseworker and caregiver training to recognize/report sexual abuse, including child-on-child sexual abuse
- RO 23 – IMPACT sexual abuse profile characteristic
- ROs 24, 26, 28, 29, 30 – documentation of history of child sexual abuse victimization or aggression
- ROs 25, 27, 31 – notice to caregiver of history of child sexual abuse victimization or aggression
- RO 32 – policy/staff training on child-on-child sexual abuse policy
- ROs A7-A8 – 24-hour awake supervision in licensed foster care placements with more than 6 children and at least one child in PMC



# M.D. v Abbott Remedial Orders

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## Regulatory Monitoring & Oversight of Licensed Placements

- RO 12-15, 17, 19, 21 –HHSC licensing/inspection and other related functions
- RO 20 – Heightened Monitoring
  - *Within 120 days, RCCL, and/or any successor entity charged with inspections of child care placements, will identify, track and address concerns at facilities that show a pattern of contract or policy violations. Such facilities must be subject to heightened monitoring by DFPS and any successor entity charged with inspections of child care placements and subject to more frequent inspections, corrective actions and, as appropriate, other remedial actions under DFPS' enforcement framework.*
- RO 22 – failure to report/corrective action



# M.D. v Abbott Remedial Orders

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## Heightened Monitoring

- Heightened Monitoring is a coordinated effort between DFPS and HHSC to address a pattern of deficiencies and/or concerns relating to residential child care operations, including General Residential Operations and Child Placing Agencies, that serve youth in the PMC of DFPS.
  - Out-of-state contractors and contractors that solely contract with the Single Source Continuum Contractors as a part of Community Based Care may also be subject to Heightened Monitoring.
- The process includes looking at each operation's contract violations, minimum standards deficiencies, and confirmed abuse and neglect allegations for the last 5 calendar years.





# M.D. v Abbott Remedial Orders

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## Court-Appointed Monitor Orders

- ROs AA1-AA13, BB1-BB3
- Appoint monitors, establish duties, mandate access to records, data, reports, information as well as access to private agency partners, child welfare stakeholders, and children in PMC
- Written report to court every 6 months; required to set forth whether Texas has met the requirements of the Court's Orders, including the steps the state has taken, the reasonableness of those efforts, the quality of work in carrying out those steps, and the extent to which that work is producing the intended effects and/or the likelihood that the work will produce the intended effects



# M.D. v Abbott Ongoing Compliance

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- Ongoing efforts to implement the orders affirmed by the Fifth Circuit and working with the court-appointed monitors, whose responsibilities include verifying compliance with the District Court's Remedial Orders
- Hearing held September 2020
- Contempt Order issued December 2020
  - Required certification of compliance:
    - RO 22
    - Other ROs (2, 3, 5, 7, 10, B5, 25, 26, 27, 29, 31, 37)
- Upcoming Monitors report to the court (anticipated Spring 2021)
- May 5, 2021 Compliance Hearing scheduled



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**For more information, please visit the [DFPS - Foster Care Litigation](#) webpage, which includes Trial Court Orders and 5<sup>th</sup> Circuit Opinions**

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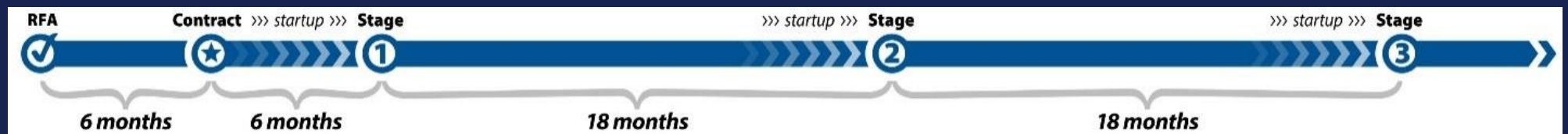
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# Community-Based Care

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# Community-Based Care



## Stage I

- ❖ Foster Care Network Development
- ❖ Placement Services
- ❖ Child & Adolescent Needs and Strengths (CANS) Assessment
- ❖ Coordinated Child Plan of Service
- ❖ Adoption Purchased Services for Children & Youth
- ❖ Preparation for Adult Living (PAL) for youth in paid foster care
- ❖ Daycare coordination

## Stage II

- ❖ Case Management Services
- ❖ Plan of Service for Children & Families
- ❖ Purchased Services to Support Reunification for Families
- ❖ Kinship Services
- ❖ Transitional Living Services – PAL for all Youth
- ❖ Interstate Compact on the Placement of Children
- ❖ Adoption and Post-Adoption Services

## Stage III

- ❖ Assess performance at 18 months from implementation of Stage II for *financial* incentives & remedies

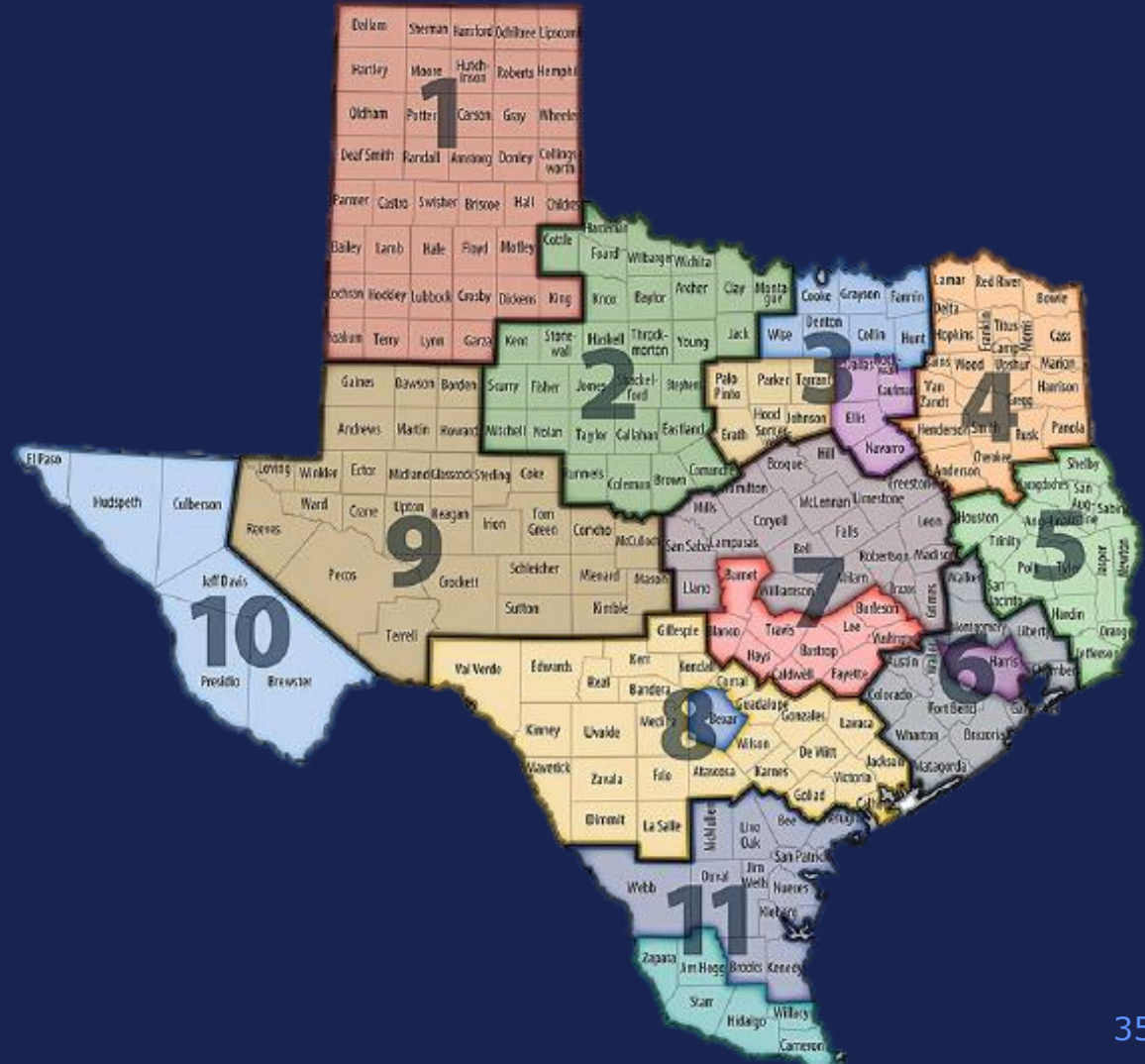




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# Community-Based Care Catchment Areas

As of January 7, 2021,  
6,480 children  
(approximately 21% of  
children in substitute  
care) are served in CBC  
Catchment Areas: 3B Fort  
Worth, 2 Abilene/Wichita  
Falls, 8A Bexar County,  
and 1 Amarillo/Lubbock.





# Catchment Area 3B Status

## Region 3B – Fort Worth

*ACH – Our Community, Our Kids (OCOK)*

- Serving as SSCC in Region 3B (Fort Worth and surrounding counties) since January 2014.
- Transitioned into Stage II (Case Management) on March 1, 2020, as planned.
- DFPS is focused on contract oversight and technical assistance.



As of January 7, 2021, *ACH* was serving 1,984 children, approximately 7% of children in conservatorship in Texas.





# Catchment Area 2 Status

## Region 2 – Wichita Falls/Abilene

TFI and New Horizons - *2INgage*

- Serving as SSCC in Region 2 (Wichita Falls/Abilene) since December 2018.
- Transitioned into Stage II (Case Management) on June 1, 2020 as planned, despite the hurdles of COVID-19.
- DFPS is focused on contract oversight and technical assistance (as a reminder, Texas Family Initiative (TFI) has done this work previously in other states).



As of January 7, 2021, *2INgage* was serving 1,665 children, approximately 6% of children in conservatorship in Texas.



# Catchment Area 8A Status

## Region 8A – Bexar County

### The Children's Shelter – *Family Tapestry*

- Serving as SSCC in Region 8A (Bexar County) since February 2019.
- Scheduled to begin negotiations for Stage II (Case Management) in Summer/Fall 2021.
- Delayed Stage II negotiations to address challenges with accounting system. Negotiations have been further delayed due to concerns with child safety and appropriate capacity and placement practices.
- DFPS will continue to work closely with *Family Tapestry* to provide technical assistance to ensure stability of the program and will reevaluate readiness to begin the 6-month start-up activities for Stage II this fall.



As of January 7, 2021, *Family Tapestry* was serving 1,787 children, approximately 6% of children in conservatorship in Texas.



# Catchment Area 1 Status

## Region 1 – Amarillo/Lubbock

St. Francis Ministries – *St. Francis Community Services*

- Serving as SSCC in Region 1 (Lubbock/Amarillo) since January 2020.
- Currently serving children and families in Stage I.
- Consistent with the CBC implementation plan, DFPS will request funding for expansion into Stage II for the FY 2022-2023 biennium.
- As a reminder, St. Francis has done this work previously in other states.

Dallam	Sherman	Hansford	Ochiltree	Lipscomb	
Hartley	Moore	Hutchinson	Roberts	Hemphill	
Oldham	Potter	Carson	Gray	Wheeler	
Deaf Smith	Randall	Armstrong	Donley	Collingsworth	
Parmer	Castro	Swisher	Briscoe	Hall	Childress
Bailey	Lamb	Hale	Floyd	Motley	
Cochran	Hockley	Lubbock	Crosby	Dickens	King
Yoakum	Terry	Lynn	Garza		

As of January 7, 2021, *Saint Francis Ministries* was serving 1,044 children, approximately 4% of children in conservatorship in Texas.



# Catchment Area 8B Status

## Region 8B – 27 Counties Surrounding Bexar County

### *Open Procurement*

- Original procurement officially closed in August 2019.
- Due to unforeseen circumstances the agency was unable to execute a contract with the remaining proposers and determined that re-procurement through HHSC was necessary.
- This procurement closed in December 2020. DFPS is in contract negotiations and expects to sign a contract in March 2021.
- Once a contract is signed, readiness activities will begin and Stage I services would likely begin in late summer 2021.



The SSCC in Region 8B is anticipated to serve an estimated 1,212 children or 4% of all children in in conservatorship in Texas.



# Community-Based Care Performance

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The SSCCs are held to performance measures that are prescribed by [Texas Family Code, Chapter 264.151](#).

DFPS monitors the performance of each SSCC and conducts reviews of their performance on a quarterly basis.

DFPS then meets with each SSCC to discuss any concerning trends in performance and determine how best to improve.

The following slides include SSCC performance For FY20\* .

\*As a note, some performance measures for FY2020 may be affected by COVID-19 response and may be beyond the control of the SSCCs.



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# Community-Based Care Performance Catchment Area 3B

Performance Measure	Baseline Target (FY17-18)	FY 20 Performance
Safe in Foster Care	100%	99%
Close to Home (50 Miles)	73%	77%
Family-Like Setting	85%	85%
Siblings Placed Together	66%	66%
Placement Stability	1.46	1.47
PAL Completion	78%	78%





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# Community-Based Care Performance Catchment Area 2

Performance Measure	Baseline Target (FY17-18)	FY 20 Performance
Safe in Foster Care	100%	99%
Close to Home (50 Miles)	47%	46%
Family-Like Setting	88%	88%
Siblings Placed Together	67%	63%
Placement Stability	1.40	1.34
PAL Completion	90%	89%





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# Community-Based Care Performance Catchment Area 8A

Performance Measure	Baseline Target (FY17-18)	FY 20 Performance
Safe in Foster Care	100%	99.4%
Close to Home (50 Miles)	75%	83%
Family-Like Setting	70%	72%
Siblings Placed Together	64%	63%
Placement Stability	1.47	1.42
PAL Completion	88%	96%



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# Community-Based Care Performance Catchment Area 1

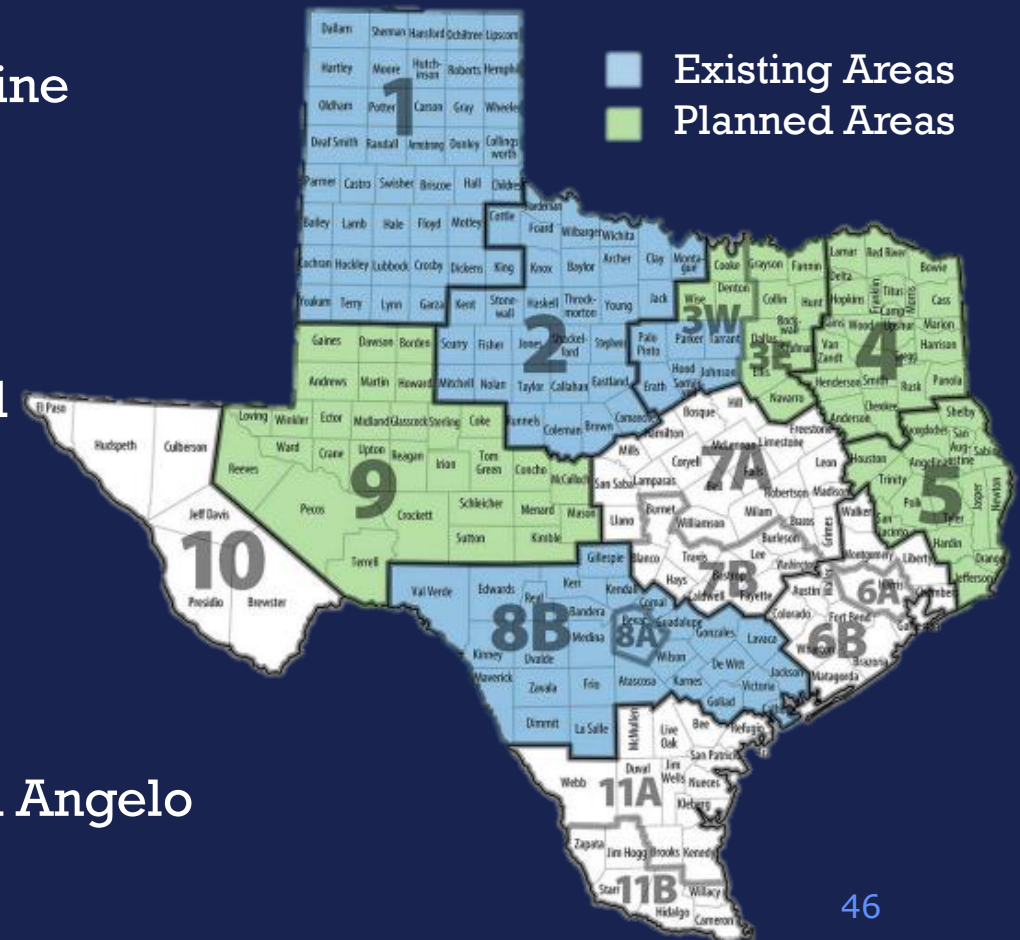
Performance Measure	Baseline Target (FY18-19)	FY 20 Performance
Safe in Foster Care	100%	99.7%
Close to Home (50 Miles)	45%	44%
Family-Like Setting	69%	N/A
Siblings Placed Together	61%	61%
Placement Stability	1.48	N/A
PAL Completion	92%	92%



# FY '22-'23 Community-Based Care Expansion

DFPS published an updated [CBC Implementation Plan](#) in December 2020.

- This implementation plan includes a timeline for implementation, funding and payment structure, and more.
- This implementation also announced that subject to appropriations, DFPS planned to post Requests for Application to expand CBC into four additional catchment areas in the FY 22-23 biennium:
  - Catchment Area 3E: Dallas
  - Catchment Area 4: Tyler/Longview
  - Catchment Area 5: Beaumont
  - Catchment Area 9: Midland/Odessa/San Angelo





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# FY '22-'23 Community-Based Care Expansion



Region 3E will serve an estimated 2,849 children

Region 4 will serve an estimated 2,039 children



Region 5 will serve an estimated 1,167 children

Region 9 will serve an estimated 1,067 children





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**For more information, please visit the [Community-Based Care](#) website.**

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# **Family First Prevention Services Act (FFPSA)**

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# What is FFPSA?

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FFPSA was signed into law as part of a Bipartisan Budget Act on February 9, 2018, as [Public Law 115-123](#).

This law, among other changes, restructured federal child welfare funding, particularly Title IV-E and Title IV-B of the Social Security Act, which Texas uses to pay for the care of children in foster care and their families.

FFPSA seeks to improve services and outcomes for four main populations:

- 1) children placed in congregate care;
- 2) kinship caregivers and the children they are caring for;
- 3) parents who struggle with substance abuse and their children; and
- 4) children who are at imminent risk of entering foster care, as defined by Texas.

DFPS published the [FFPSA Strategic Plan](#) on September 1, 2020.





# FFPSA Implementation

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- In November 2018, Texas notified the Federal Administration for Children and Families (ACF) that it intended to delay implementation of certain provisions of FFPSA until September 29, 2021.
- The delay allowed Texas to gain more clarity on the requirements of FFPSA as the federal government continues to provide additional guidance on implementation to states, engage stakeholders, examine the resources needed to enhance evidence-based prevention services, and determine the best path forward for the children and families of Texas.
- There is no deadline for Texas to decide a final approach to draw down Title IV-E funding for expanded prevention services, which means that as Texas determines what resources exist to invest in furthering the Texas vision, adjustments can be made to our state's approach.
- In December 2019, the President signed into law the Family First Transition Act (FFTA), which will assist DFPS in FFPSA implementation efforts by providing states a one-time transition funding to assist with implementing FFPSA. By providing states transition funding, the federal legislature recognized the upfront investment that states must make in order to implement the provisions of FFPSA. This funding must be used to advance the goals of FFPSA.
- This funding is not eligible for additional federal match, unlike additional investment of new state funds. DFPS received \$50.3 million in funding under FFTA to spend through federal fiscal year 2025 and has approval to spend \$16.4 million of FFTA funding per the General Appropriations Act, Article IX, Sec. 13.02. The remaining \$33.9 million is available for appropriation by the Legislature.



# FFPSA Required Provisions

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FFPSA includes five required provisions. Texas is complying or has a plan to comply with each of the following:

1. Creation of an Interstate Compact on the Placement of Children (ICPC) National Electronic Interstate Compact Enterprise (NEICE) system to quickly and securely exchange data and documents for children placed across state lines;
2. Creation of a statewide fatality prevention plan to prevent abuse and neglect fatalities;
3. Establishment of protocols to prevent children from being inappropriately diagnosed and to ensure appropriate placements;
4. Implementation of procedures for providers to conduct abuse and neglect registry and criminal records checks, including fingerprint-based background checks; and
5. Compliance with proposed federal model licensing standards.



# FFPSA Optional Provisions

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FFPSA includes optional provisions that change how Texas can use federal funds.

1. Title IV-E matched funds for the provision of evidence-based prevention services for families with children at imminent risk of entering the foster care system;
2. Elimination of Title IV-E reimbursement for certain congregate care settings;
3. Allowance of Title IV-E reimbursement for children placed with a parent in residential family-based treatment facility for substance abuse; and
4. Allowance of Title IV-E reimbursement for Kinship Navigator programs that connect kinship caregivers to benefits and services.



# Existing Prevention Efforts

One goal of FFPSA is to reduce the entry of children into foster care by providing families with evidence-based parenting support, substance abuse prevention and treatment, and mental health prevention and treatment. In Texas, these prevention services would impact children and families involved in Family-Based Safety Services (FBSS).

- FBSS is designed to help avoid the removal of children from their homes by strengthening the family's ability to protect their child through the provisions of in-home services.

Texas currently serves families and children at imminent risk of entering the foster care system through FBSS and DFPS partners with HHSC to access mental health and substance use disorder services for families.

- Texas HHSC programs fund and provide services for mental health and substance use disorder services through Local Mental Health Authorities (LMHA) and Substance Use Disorder (SUD) treatment programs.
- The Prevention and Early Intervention (PEI) Division at DFPS funds a number of evidence-based programs that serve families that may or may not be involved with the child welfare system.

CPS also provides some limited services (based on appropriation) to children who have been adopted or achieved permanency in order to maintain a stable permanent placement.



# Existing Congregate Care Placement Array

When children can no longer safely remain in their homes, DFPS is required by federal and state law to seek out the least-restrictive, most family-like setting available that can meet the child's individual needs.

Prior to the passage of FFPSA, Texas was eligible for Title IV-E reimbursement for children placed in foster family homes, general residential operations (including emergency shelters and residential treatment centers), and other settings, such as Supervised Independent Living (SIL) and Home and Community Based Services.

The placement types eligible for consideration of Title IV-E funding under FFPSA include foster family homes, providers specializing in providing prenatal, post-partum, or parenting supports for youth, supervised independent living settings, residential care for children and youth who are found to be, or at risk of becoming, sex trafficking victims, and Qualified Residential Treatment Programs (QRTPs).

FFPSA does not disallow any placements currently authorized and utilized in Texas. It does however limit/change the placement types eligible for reimbursement of Title IV-E funding. Because of the changes to Texas' ability to draw down Title IV-E funds for most congregate care placements, Texas is estimated to lose \$43 million in federal funds during the FY 2022-2023 biennium.



# Qualified Residential Treatment Providers (QRTPs)

FFPSA does allow for Title IV-E reimbursement for children appropriately placed in QRTPs. In order for a provider to have a program that is considered to be a QRTP, the program must meet all prescribed criteria as set out in FFPSA. These criteria include registered or licensed nursing staff and other clinical staff who are available 24 hours a day, 7 days a week and on-site during business hours, accreditation, facilitation of family and sibling participation in a child's treatment program, and at least 6 months of after care.

In order for an individual child placement in a QRTP to be considered eligible for Title IV-E funding, the following are required by FFPSA and must occur:

1. An independent assessment must be completed within 30 days after the child's placement into the QRTP by a trained professional or licensed clinician.
2. The court over the child's CPS case, must, within 60 days of placement, determine if the child's needs can be met in a foster family home or whether placement in the QRTP provides the most appropriate setting for the child (this process is repeated at each status review and permanency hearing).
3. For a child placed in a QRTP for more than 12 consecutive months or 18 non-consecutive months (or for more than a total of 6 months, regardless of consecutive or non-consecutive, if the child is younger than 13 years of age), the State shall submit documentation and signed approval from the DFPS Commissioner to ACF for the continued approval (to claim IV-E funds) for the child's placement.





# Recommendations to Increase Prevention Efforts

There are several opportunities to increase or improve the quality of prevention services provided in Texas. All of these recommendations would be eligible to use FFTA funds for implementation in the FY 2022-2023 biennium, but some would require Texas to invest additional state funds (at varying levels) in subsequent biennia. However, the investment of additional state funds would allow for some federally matched funds. These services would be provided to children and families in Texas' proposed candidacy population: children and families involved in FBSS, children and families post-permanency or post-adoption, and pregnant or parenting youth in DFPS Conservatorship.

## **Study the Coordination of FBSS Services in CBC, Including FFPSA Prevention Services**

- In order to allow for further consideration of incorporating FBSS into the CBC model, DFPS could pay for a study to fully inform that transition. While the funding and implementation structure for the existing CBC model is well-established, the addition of prevention services will require additional considerations.

## **Pilot FFPSA Prevention Service Coordination through PEI Community Grants**

- PEI could pilot a model where a single community organization would be knowledgeable of their community resources and serve as a central hub to receive referrals, assess family information for best community service fit, and connect families to FFPSA prevention services.

## **Expand Helping through Intervention and Prevention (HIP) Services for Pregnant and Parenting Foster Youth**

- DFPS can expand evidence-based prevention services eligible for federal match by serving additional pregnant and parenting foster youth through the HIP Program.

## **Expand Capacity for FFPSA Prevention In-Home Parenting Programs**

- DFPS can expand existing evidence-based in-home parenting programs that are proven to increase parents' protective capacity therefore decreasing the likelihood of their child's entry into foster care.



# Implementation Recommendations Estimated Costs



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Strategic Plan Option	Estimated Costs (dollar amount in millions)								
	FY 2022			FY 2023			TOTAL for FY 2022-2023		
	General Revenue*	All Funds	FTEs	General Revenue*	All Funds	FTEs	General Revenue*	All Funds	
<b>Recommendation 1: Study the Coordination of FBSS Services in CBC, including FFPSA Prevention Services</b>	\$0.3	\$0.3					\$0.3	\$0.3	
<b>Recommendation 2: Pilot FFPSA Prevention Service Coordination through PEI Community Grants</b>	\$2.15	\$4.3	4.0	\$2.15	\$4.3	4.0	\$4.3	\$8.6	
<b>Recommendation 3: Expand Helping through Intervention and Prevention (HIP) Services for Pregnant and Parenting Foster Youth</b>	TBD**	TBD**		TBD**	TBD**		TBD**	TBD**	
<b>Recommendation 4: Expand Capacity for FFPSA Prevention In-Home Parenting Programs</b>	\$1.3	\$2.6		\$1.3	\$2.6		\$2.6	\$5.2	
							<b>TOTAL</b>	<b>\$7.2</b>	<b>\$14.1</b>

\*FFTA funds could be used for the FY 2022-2023 biennium, General Revenue funds would be required in subsequent biennia.

\*\*If FY 2020-2021 General Revenue funding levels are maintained in FY 2022-2023, DFPS would be able to draw additional federal match.



# Recommendation 1: Study the Coordination of FBSS Services in CBC, Including FFPSA Prevention Services

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DFPS would report all necessary implementation considerations for transferring family preservation services, along with prevention services contemplated by FFPSA to a current SSCC or competitively-procured contracted provider. Information would include statutory changes and resources necessary for implementation, along with appropriate contract provisions.

Implementation considerations could be used at the direction of the 88th Legislature to inform a statewide rollout.

DFPS could provide much of the information necessary with existing resources but could use up to *\$300,000 AF (FFTA funds)* to contract for some implementation options to ensure that the Legislature has all necessary information.



# Recommendation 2: Pilot FFP SA Prevention Service Coordination through PEI Community Grants

DFPS would procure new contracts to provide clearinghouse approved evidence-based prevention services for in-home parenting skills, behavioral health, and substance use supports. DFPS would use a lead agency model similar to HOPES to procure contracts for these types of services and pay for one contractor per community to provide these services as well as coordinate referrals to other needed services to families in the candidacy population in that service area.

Up to 2,425 at-risk families in the identified candidacy population could be served in the FY 2022-2023 biennium. (The final number of families served would depend on the modalities or curricula provided around the state). These services would be an additional referral option (along with services accessed today from community providers at little or no cost to families or CPS) for the caseworkers who serve families in the identified candidacy population.

Up to 6 pilot sites determined through community interest and available support infrastructure. DFPS would choose the pilot sites based on the needs of the candidacy population in the area as well as the merits of the proposal which includes the history and ongoing projects of any existing contractors that submit proposals. This option is not restricted to existing PEI contractors only.

The creation of new capacity for evidence-based family preservation services would help Texas determine the efficacy of these new modalities and curricula for Texas families. In particular, encouraging communities to provide supportive services for families seeking behavioral health or substance use treatment could prevent the entry of additional children into foster care. Community-led efforts would allow individual communities to determine appropriate programs to meet the unique needs around the state.

DFPS would propose using \$8.6 million AF (FFTA funds) to contract for new capacity for these services for families in the identified candidacy population (children and families involved in FBSS, children in post-permanency, and children in post-adoptive placements) for the FY 2022-2023 biennium. *Additional general revenue funds would be required in subsequent biennia to sustain services.* This option is scalable.



# Recommendation 3: Expand HIP services for Pregnant and Parenting Foster Youth

DFPS would use existing state appropriations and request matched federal funds to offer evidence-based services to pregnant and parenting youth already in DFPS conservatorship.

If FY 2022-2023 appropriations (General Revenue) remain constant from FY 2020-2021 levels, which allowed PEI to serve 436 families, PEI could serve up to 190 additional pregnant and parenting foster youth (up to the age 21 if in extended foster care or age 22 if the youth is attending high school). HIP is currently operating in 66 Texas Counties, but if current general revenue funds are maintained and DFPS is able to access federal matching funds, this program could be offered to pregnant and parenting youth statewide.

These programs are effective in increasing protective factors to promote positive outcomes for children and families in order to keep children safely with their young parent. In FY 2020, 98.7% of the children of parents who participated in HIP services remained safe during services.

There would be no additional cost to the state. DFPS would simply leverage existing appropriations for HIP in and draw down Title IV-E matching funds to offer evidence-based services to additional pregnant and parenting youth already in DFPS conservatorship.

This initiative would also allow DFPS to truly “pilot” the processes required to receive federal match for FFPSA prevention services, including the evaluation and data collection processes.



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# Recommendation 4: Expand capacity for FFPSA Prevention In-Home Parenting Programs

DFPS would purchase additional evidence-based in-home parenting program services through existing contracts, specifically for families in the identified candidacy population.

PEI could serve up to 620 additional at-risk families with children ages 0-5 in the FY 2022-2023 biennium. In FY 2020, 16,235 number of families were served by the several PEI programs funding evidence-based) home-visiting (HOPES communities, Texas Nurse Family Partnership (NFP) and the Texas Home Visiting (THV) Programs. These in-home parenting skills evidence-based programs are already provided statewide, these additional funds would just expand the availability of these existing services through existing contracts to families in the identified candidacy population.

These programs are effective in increasing protective factors to promote positive outcomes for children and families in order to keep children safely at home. In FY 2020, 98.8% of families remained safe while participating in HOPES, 96% of families remained safe while participating in NFP and 98.3% of families remained safe while participating in THV.

DFPS would propose to use *\$5.2 million AF (FFTA funds)* to expand these available services for families in the identified candidacy population for the FY 2022-2023 biennium. *Additional general revenue funds would be required in subsequent biennia to sustain services.* This option is scalable.

This initiative provides additional funding for proven programs that are already implemented in Texas and included on the clearinghouse. Using FFTA funds in the FY 2022-2023 biennium allows more families to access these proven programs and additional GR investment in subsequent biennia would allow for federal matching funds.



# Expectations, Limitations, & Reality of FFPSA

## Expectation

The federal government will let states claim IV-E reimbursement for services to prevent child maltreatment.

## Limitations

Prevention services are not IV-E reimbursable until a child becomes a “candidate for foster care,” the definition of which already exists in federal statute and is limited to children at “imminent risk” of foster care entry. Only children who would enter foster care if the service was not provided would be eligible.

As such, states will not be able to claim federal IV-E reimbursement until well after maltreatment has occurred and been substantiated and a family is in a significant state of crisis.

## Reality

Family First allows states to claim IV-E reimbursement for services to prevent *entry into foster care* (not to prevent the maltreatment in the first instance). Federal reimbursement is further limited to the subset of children who are at the point of meeting the existing federal definition of “candidates for foster care.”





# Expectations, Limitations, & Reality of FFPSA

<b>Expectation</b>	A broad range of prevention services will be eligible for IV-E reimbursement.
<b>Limitations</b>	<p>Only prevention services that meet one of the three federal standards for “evidence-based” (promising, supported, and well-supported) will be eligible for reimbursement. To meet these standards, programs must undergo a protracted evaluation phase and demonstrate effectiveness.</p> <p>Further, states are required to spend at least 50% of the total amount claimed for federal reimbursement for prevention services on “well-supported” programs—those with the highest level of evidence base.</p> <p>A recent survey of programs across the country found that there are only 28 mental health services, four substance abuse prevention and treatment services, four parenting skills training or education programs, and three individual family counseling programs that have been identified as “well-supported” practices. Not all of these programs are broadly available. For example, of the four well-supported programs for substance abuse prevention and treatment identified, only <i>one</i> is appropriate for adults.</p>
<b>Reality</b>	The prevention services eligible for IV-E reimbursement will be limited in most states due to the evidence-based standards required by Family First and the lack of availability of programs that meet the highest standard of being a “well supported” practice.



# Expectations, Limitations, & Reality of FFPSA

## Expectation

The law provides sufficient support to help kinship families care for children while their parents receive IV-E funded prevention services.

## Limitations

In order for the parents to receive IV-E funded prevention services, the child must be kept *outside* of the foster care system.

This means that if children need to be placed with relatives to keep them safe while their parents receive services, the placement with relatives must happen outside of foster care.

Since the child is placed outside of foster care, the child and caregiver will not receive the resources and supports they would receive if the relative were licensed as a foster care placement.

Further, the caregiver will not be trained and supported to care for a child recovering from trauma, abuse and neglect.

## Reality

Family First will lead to more children being diverted from foster care to *informal care* with kin, thereby depriving children who have experienced abuse and neglect of supports and services that could help them recover and thrive.



# Expectations, Limitations, & Reality of FFPSA

## **Expectation**

The law provides access to residential care for children who need that level of support and treatment.

## **Limitations**

Access to residential care is limited to “children with serious emotional or behavioral disorders or disturbances,” i.e. a specific mental health diagnosis found in the DSM.

Many children who have experienced abuse and neglect—and who may benefit from the structure and therapy provided through a short-term residential treatment—exhibit behavioral symptoms without ever receiving a DSM diagnosis.

This is especially true for “cross-over” or “dual status” youth who may have entered foster care through the juvenile justice system.

## **Reality**

FFPSA restricts access to congregate care for children whose behavioral challenges might be best supported by the temporary, stabilizing, and therapeutic structure of a residential treatment program if those children have not been diagnosed with “serious emotional or behavioral disorders or disturbances.”



# Expectations, Limitations, & Reality of FFPSA

## **Expectation**

Children and youth in out-of-home care who are ineligible for congregate care under Family First can be properly served in a family home.

## **Limitations**

Evidence drawn from data about young people with intensive mental health and behavioral needs demonstrates that when they are placed in a family home without specialized training for their caregiver and enhanced support (i.e. therapeutic foster care) many of them experience adverse outcomes. Yet Family First does nothing to expand access to services to support community-based placements for children and youth with significant challenges who will be ineligible for congregate care. Forcing youth with high needs into family homes without the necessary level of support provided by specialized foster care runs the risk of failed placements and youth homelessness, incarceration, and/or victimization.

## **Reality**

Family First does not sufficiently invest in developing the capacity of family-based placements to support children and youth with higher levels of need.



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# COVID-19 Response

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# DFPS COVID-19 Response

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DFPS is charged with serving tens of thousands of vulnerable children, families, and adults each year, and must continue this critical work, regardless of the challenges posed by unforeseen events, like natural disasters or global pandemics.

Our work did not stop as COVID-19 began spreading, however we did modify certain practices whenever necessary and appropriate.

DFPS began monitoring the spread of COVID-19 in February 2020 and preparing for a coordinated statewide response.



# DFPS Immediate COVID-19 Actions

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More than 98% of DFPS are equipped to work from a location other than their assigned office. This is largely achieved through the use of laptops, state-issued cell phones, and VPN technology.

In March 2020, DFPS transitioned support staff in direct delivery programs and staff in administrative departments to work from home full time. No changes were made for caseworkers or other critical direct delivery positions (about 8,500 staff) since these staff already operated under a mobile model before the pandemic began. Beginning in May 2020, DFPS began to transition Executives, some Directors and other critical positions back to the office on a scheduled basis.

Over the summer of 2020, each agency department assessed their ability to convert certain positions to full time telework based on the experience we gained during the pandemic with these staff supporting critical functions from home. As of 2/1/21, DFPS has transitioned 882 positions to permanent, full-time telework.



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# DFPS Immediate COVID-19 Actions

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As the world grappled with how to respond to COVID-19 and how to limit the spread of the virus, DFPS adjusted practices in an effort to keep children, families, and vulnerable adults safe.

DFPS saw many courts cancel in-person hearings and switch to virtual formats.

DFPS also balanced child, parent, foster parent, and staff safety while prioritizing in-person parent-child visits, whenever safely possible.

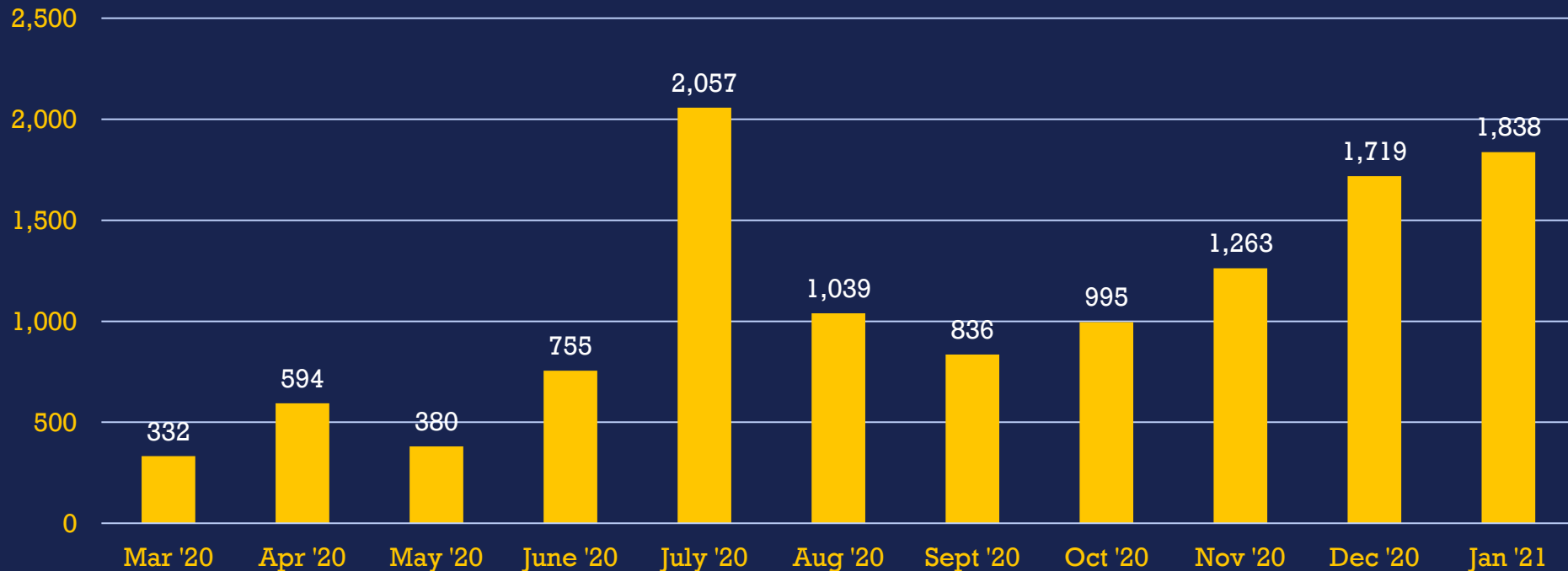
Regardless of the challenges of COVID-19, face-to-face contact remains a critical part of our work to ensure the safety of children, families, and vulnerable adults.



# DFPS COVID-19 Contacts

SWI created a COVID-19 code to track intakes that alleged COVID exposure, positive individuals, mentions of COVID concerns, etc. This code allowed caseworkers to take appropriate precautions, knowledge of COVID positive staff at licensed childcare providers, and more. DFPS has received nearly 12,000 total contacts related to COVID since March 2020.

## SWI Contacts with Mentions of COVID-19



■ SWI Contacts with Mentions of COVID-19



# DFPS COVID-19 Affected Children

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As of February 4, 2021:

- Of the 29,940 children in the legal custody of the state, 1,588 children or 5% have been positive for COVID-19 (935 in Temporary Managing Conservatorship and 653 in Permanent Managing Conservatorship).
- DFPS also monitors the 10 Day Positivity Rate. Since January 25, 2021, 71 children have tested positive for COVID-19, a rate of 0.2% of youth in care.
- 50 children in DFPS Conservatorship have been hospitalized with a COVID-19 diagnosis since April 2020. 18 of these children had a “primary diagnosis of COVID-19” and 32 children had a “secondary diagnosis of COVID-19”. One child had been hospitalized twice due to COVID-19. Three children remain hospitalized at this time.
- Since the beginning of the tracking of this information, one child in TMC with multiple complex medical problems was hospitalized and died, and COVID was considered a contributory factor in her death.



# DFPS Child Access to Vaccines

Vaccine availability remains limited, even for eligible individuals. Only the Pfizer vaccine is available for youth (limited to 16+). Following the Texas vaccination strategy, 16 and 17 year olds in conservatorship who have specific conditions are in the 1B population and eligible for the vaccine.

Superior runs a report to identify eligible STAR Health members based on known diagnoses that are consistent with CDC guidance. There were 362 children on the initial report, generated in January. Superior will provide an update monthly with newly identified eligible youth and add them to their outreach. DFPS and Superior are working together to fine-tune the diagnostic criteria in order to best capture all potentially eligible youth. Superior began automated calls (in English and Spanish) in January to caregivers of children identified as eligible for the vaccine, notifying the caregiver of the youth's eligibility.

Guidance has also been provided to DFPS Staff to contact a youth's medical provider(s) for specific questions on vaccine eligibility or their recommendation. The CPS Medical Services Team is available to staff for child-specific questions.

The STAR Health Member Line is available for information about where to locate vaccine distribution information, but STAR Health is not managing distribution separately for children in conservatorship as vaccine availability/distribution is driven by DSHS.

General Vaccination policy is available in the [CPS Handbook](#), however staff have been notified that the COVID vaccine is recommended for anyone who is eligible to receive it, including youth who qualify per DSHS guidelines. Unlike other routine vaccines, the COVID vaccine is currently only authorized by the FDA for emergency use, which means getting it is voluntary and the youth should agree (if able) in addition to the medical consentor.





# DFPS COVID-19 Adult Protective Services

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Adult Protective Services (APS) investigates abuse and neglect of disabled and elderly adults. They also directly provide or help connect those adults to services, including assistance with shelter, home repairs, food, transportation, managing money, medical care, home healthcare services, and mental health services, services proven even more critical during our state's response to the pandemic.

This population is extremely vulnerable to the COVID-19 virus, which required APS to modify their practices and to make all attempts not to place these individuals at increased risk of contracting the virus from DFPS staff.

APS made immediate policy adjustments to maximize use of technology while focusing face to face contacts on the most critical and emergent cases. As a result, APS was able to limit COVID-19 exposure to a small number of clients and staff.



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# DFPS COVID-19 Prevention & Early Intervention

- The Prevention and Early Intervention division of DFPS pivoted its contracted, community-based prevention services to provide family supports, parent education, and youth mentoring virtually as needed and also broadened overall efforts to address the new challenges of parenting and being a teenager in the pandemic.
- The home-visitors, parent educators, crisis counselors and youth mentors working in the PEI funded community-based organizations have used a variety of video meetings, chat messaging, phone calls, and social media messaging to provide evidence-based services, as well as reach out and engage new client parents and youth that are struggling.
- A Facebook Live chat for single fathers, mobile toy lending libraries, online story time and activities for young children and a youth leadership podcast are a few of the many creative and successful initiatives provided by PEI contractors during the pandemic.
- PEI providers have also pivoted to help parents manage sudden unemployment or food shortages and have also provided educational materials to homes to keep children engaged.
- Parents have expressed deep gratitude for the connection and help in navigating the stresses of parenting at home, more family members were able to join in services around the kitchen table, "Parent Cafe" support groups were able to meet together online and youth mentoring services, like Big Brothers Big Sisters, particularly have found the use of technology to work very well.



# Effects of COVID-19 on DFPS Legal Proceedings

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- Partnered with the Office of Court Administration to train attorneys on conducting remote hearings and obtaining equipment so that statutory hearings could continue. Also worked to ensure that no statutory dismissal deadlines were missed, consistent with the Texas Supreme Court's emergency orders. Attorneys were also distributed PPE, as many were still attending mediation and court hearings in person in some areas.
- Provided legal support to CPS with their guidance on COVID testing, notifications and treatment/vaccines; visitation and contact issues in the early days; guidance on how to ensure education continuity with virtual schooling, etc.
- Updated HR policies and practices related to the pandemic response.



# DFPS COVID-19 Affected Staff

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In addition to the critical work that caseworkers do to protect children, families, and vulnerable adults, they are often parents and caregivers in their own homes.

While caseworkers themselves may have avoided contracting the virus, many were exposed or needed to act as caregivers for others who were positive for COVID-19.

This has had a serious impact on the DFPS workforce and like all other Texas agencies, DFPS has been challenged to balance workloads.

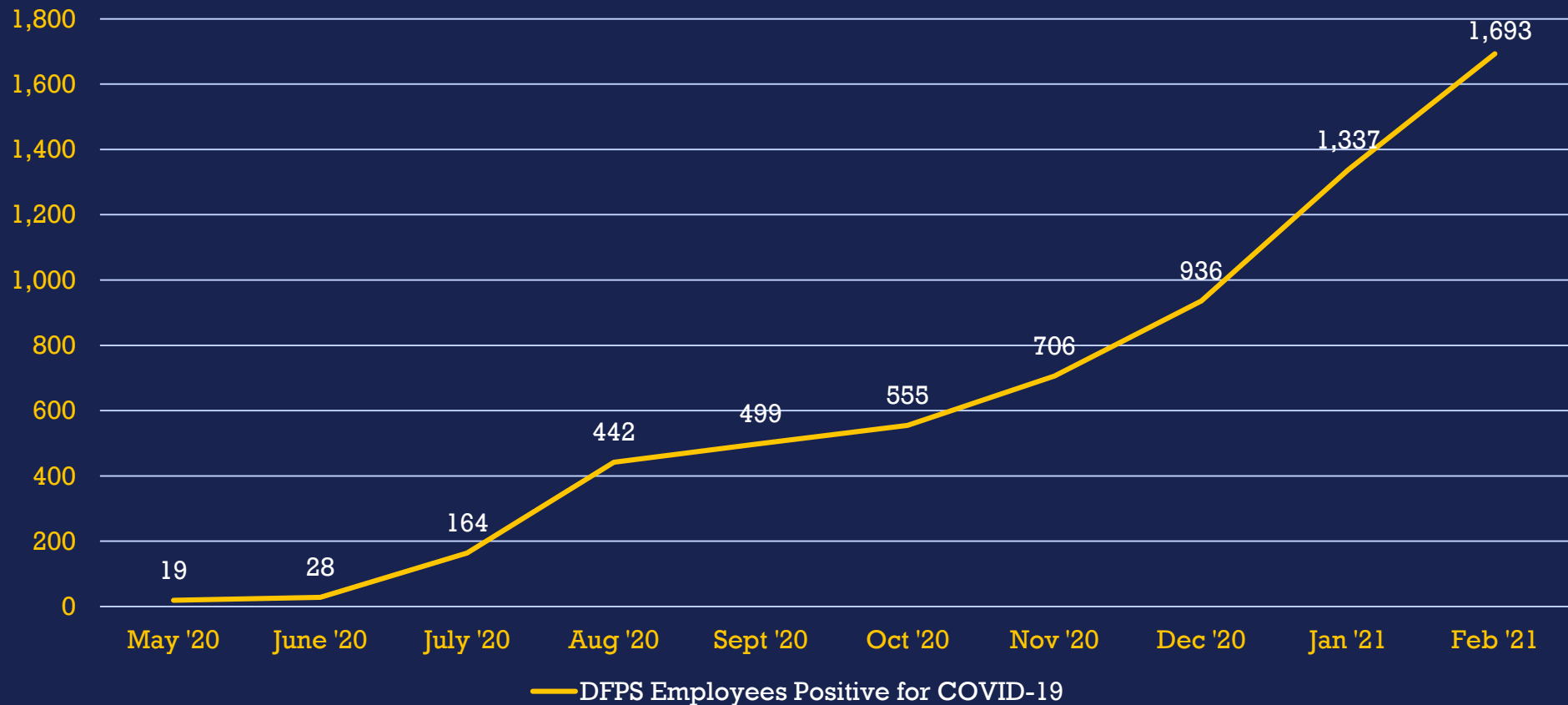
DFPS has carefully monitored our workforce, to ensure that adequate staff are available to perform necessary job functions.



# DFPS COVID-19 Affected Staff

DFPS requires staff to notify their immediate Supervisor and Human Resources if they become aware that they are positive for COVID-19. DFPS is aware of a total of 1,693 staff who have been positive for COVID-19.

## DFPS Employees Positive for COVID-19





# DFPS COVID-19 Positives

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DFPS has noted several positive developments through the response to COVID-19:

**Telemedicine:** The use of telemedicine for our children, families, and vulnerable adults has been invaluable. In particular, we've seen increased participation by families in virtual therapy sessions. In many instances, both parents are able to participate, because transportation, child care, and other hurdles are removed through virtual sessions.

**Virtual Visits/Contact:** Nothing can take the place of safe and appropriate in-person parent child visits while children are in foster care. However, the use of virtual visits has proven an effective way to INCREASE interaction with biological families and a valuable supplement to in-person visits. Many foster families have reported additional opportunities to include biological families in normal life events, like extracurricular or school achievements, even bedtime stories.





# DFPS COVID-19 Personal Protective Equipment (PPE)

DFPS leadership directed staff to follow appropriate CDC guidelines for personal protective equipment (PPE), including the use of social distancing, masks, face shields, gloves, hand sanitizer, etc. In order to continue the critical work of protecting children, families, and vulnerable adults, DFPS worked quickly to supply staff with necessary PPE. DFPS partnered with TDEM to obtain available supplies, but also purchased PPE as necessary. DFPS expended approximately \$1,789,601 on PPE supplies in the calendar year 2020.

<b>Distributed PPE Item</b>	<b>Total</b>
Cloth Masks	117,185
Disinfecting Wipes (Containers vary from 50-160 count)	84,393
Disposable Masks	4,008,150
Face Shields	11,469
Gloves	4,407,368
Hand Sanitizer (Containers vary from 1.69oz to 1 gallon)	280,172
KN-95 Masks	199,040
Respirator Masks	2,075
Safety Goggles	3,983
<b>TOTAL</b>	<b>9,113,835</b>



# COVID-19 Impact on Capacity

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COVID-19 has had an immense impact on the childcare provider community and thus, the placement capacity and array available for children in DFPS conservatorship. The provider community, like DFPS, has faced some unprecedented and previously unforeseen challenges, but has remained dedicated to serving our children.

Providers have faced challenges with recruiting, training, and retaining appropriate staff. They've worked to procure and purchase adequate personal protective equipment in order to keep staff and children safe and minimize the spread of COVID-19. Providers have also been diligently working to maintain as much normalcy for children as possible.

DFPS has made significant efforts to maintain communication and assist as possible with the challenges faced by providers:

- DFPS worked with providers to safely quarantine or locate appropriate alternate placements for youth who were COVID positive.
- Worked to limit staff and child COVID-19 exposure by conducting virtual monitoring or ensuring appropriate PPE and safety precautions for in-person visits.
- Worked with providers during quarterly targeted monitoring of initial Texas health step exams and training requirements as children were not being seen in person and training could not be completed in person.



# DFPS CARES Act Assistance

DFPS contracted with the Texas Alliance of Child and Family Services (TACFS) using Federal CARES Act funding. TACFS offered down-grants from \$2,000 to nearly \$17,000 and met wide-ranging needs in order to continue to provide high-quality services and care. In total, TACFS met its funding obligation by awarding \$950,000 in grants by January 15, 2021. These grants went toward:

- Securing personal protective equipment and sanitation supplies
- Meeting basic needs for families, such as diapers, formula, and food
- Supporting foster alumni with gift cards for food or other critical needs
- Providing incentive pay for employees working with COVID-19 positive or exposed children
- Expanding and securing technology for telehealth and virtual services
- Providing educational supplies for virtual schooling

TACFS will send DFPS a final report May 14, 2021. The report will outline the details of the award distributions and include a data analysis of information they are collecting from a survey they sent to all the awardees. It is anticipated that the analysis will include information regarding additional COVID-19 related expenses incurred by the awardees and a reflection on the positive impact that the funding had on their clients and organizations.



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# DFPS COVID-19 Communication

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DFPS modified the [public-facing website](#) to include links to the DSHS and CDC websites, and began sharing regular updates as information became available. This information includes available testing locations, the COVID-19 Mental Health Support Line, Resources for Parents and Caregivers, [Rainbow Room](#) and [Silver Star Room](#) locations for community donations, and more.

DFPS Leadership remained in regular communication with field staff on safety protocols, PPE availability and distribution, expectations for visitation and face-to-face client contact and employee policies.

DFPS Program and Contracts sent [regular communications](#) to residential childcare providers, as additional protocols for safety developed.



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**For more information, please visit the [DFPS Coronavirus Resources](#) website.**

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