

House Committee on County Affairs

Camille Gilliam, Director of Permanency *June 10, 2016*

The mission of the Department of Family and Protective Services is to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families, and communities.

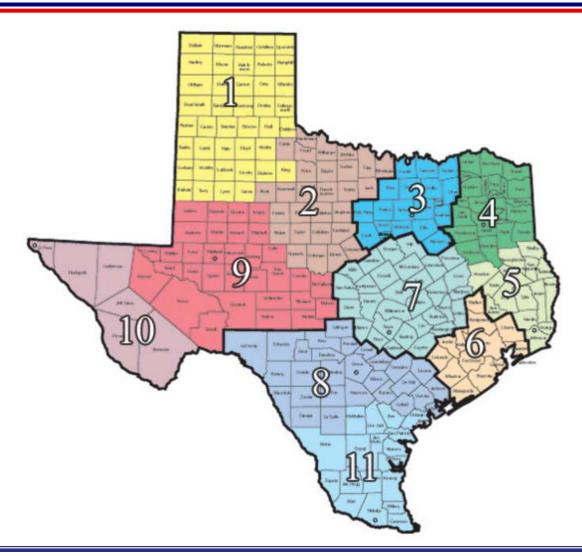




- Local Resources
- Community Partnerships
- Foster Care and Foster Care Redesign
- Workforce Stabilization









Region 1 Expenditures

Item	Expenditure		
DayCare Payments	\$2,771,803		
CPS Direct Delivery Services	\$21,181,718		
CPS Program Support	\$706,207		
Foster Care Payments 2015 (YTD)	\$36,937,866		
Lubbock County Contributes	\$29,000		



Community Partnerships

- Child abuse and neglect is a public health issue that must be addressed at the community level. Community partnerships are critical to accomplishing DFPS's Mission.
 - Foster Parents
 - Foster Care Providers
 - Clinicians and Service Providers
 - Hospitals
 - CASA
 - Child Advocacy Centers
 - Local Mental Health Authorities
 - Superior HealthPlan
 - TJJD and Other State Agencies
 - Judiciary
 - Law Enforcement
 - Child Protection Advocates and Stakeholders



Region 1 Child Placement

Living Arrangement	Total Children	Total Placed Within Region	Total Placed Outside of Region
DFPS Foster Homes	169	157	12
Private CPA and Independent Homes	504	420	84
GRO: Child Care Services Only	147	120	27
Residential Treatment	111	4	107
Emergency Shelter Services	66	53	13
Other Foster Care	26	10	16
Kinship	520	441	79
Adoptive Home	52	32	20
Independent Living	1	1	0
Other Subcare	21	10	11
All Placements	1617	1248	369





- Kinship Care is care provided to a child in DFPS conservatorship by relatives or fictive kin who live outside of the child's home. More than 40% of the children and youth in DFPS conservatorship reside in Kinship placements.
 - A Relative Caregiver is defined as a person who is related to the child by blood or adoption or marriage.
 - A Fictive Kin Caregiver is an individual who has a longstanding and significant relationship with a child or with the child's family.





- When a child can't live safely at home and no appropriate non-custodial parent, relative, or close family friend is willing to care for them, the court can give conservatorship to CPS.
- Foster care settings include:
 - Foster family homes
 - Foster group homes
 - Residential group care facilities
 - Facilities overseen by another state agency



Foster Care - Challenges

- The foster care population has shifted. A greater percentage of children in care are requiring a higher level of services. The services may include:
 - Behavioral Health Services
 - Primary Medical Needs
 - o Intellectual or Development Disabilities
 - Other special needs such as autism, bipolar disorder, diabetes and serious behavioral issues.
 - Many children with high needs entering foster care are placed outside of their communities.



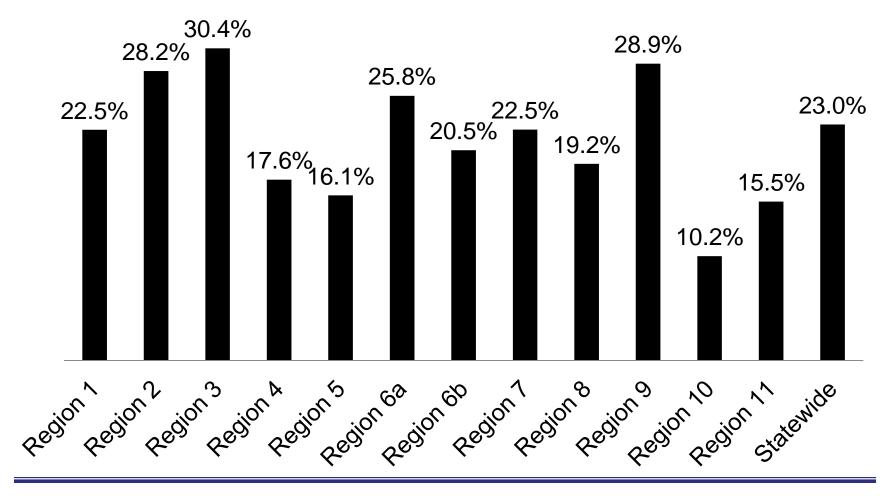
Foster Care - Transformation

- Foster Care Redesign
- Child and Adolescent Needs and Strength (CANS) Assessment Tool
- Single Child's Plan of Service
- Performance-based Demonstration



Workforce Stabilization - CPS Turnover

■ CPS Turnover Data for 2nd Qtr FY16





Region 1 Staff Tenure

Tenure	0-1	1-2	2-3	3-5	5+	Total	Average Staff Tenure
cvs	30	13	17	24	26	110	3.6
FBSS	15	10	6	5	16	52	4
INV	34	19	1	7	10	71	2.9
CVS Supervisor	0	0	0	0	16	16	11.3
FBSS Supervisor	0	0	0	0	8	8	10.7
INV Supervisor	0	0	0	1	8	9	10.8
Total Regional Staff						266	
Total Staff With Less Than 5 Years Experience					182		
Total Staff With 5+ Years Experience					84		



Workforce Stabilization - Solutions

- Reasons Caseworkers leave and what DFPS is doing about it:
 - Concerns about Working Conditions: Safety and Stress Levels
 - Office of Worker Safety
 - Caseworker Support Centers
 - Impact Modernization
 - Better Pay and Benefits
 - Overtime Balance Pay Down
 - Locality Pay
 - Performance Based Merits
 - 3. Issues with Supervisors or People Supervised
 - Redesigned Training Model
 - Performance Evaluations
 - Cultural Shift





- Over the last 3.5 years we have made a number of changes to ensure the safety of our children, but challenges still exist.
- These challenges include meeting the higher needs of our children and addressing the stability of our workforce.
- As we continue CPS Transformation, we expect better outcomes for our children.