



OFFICE OF
COMMUNITY-BASED CARE
TRANSITION

Office of Community- Based Care Transition

May 3, 2022

**Senate Select Committee on Child Protective
Services**

Discussion Points

- Office of Community-Based Care Transition (OCBCT) Structure, Roles, and Responsibilities
- Single Source Continuum Contractor (SSCC) Updates
- Community-Based Care Updates



Office of Community-Based Care Transition

- With SB1896 – a new Office of Community-Based Care Transition was created
- Statewide CBC Director in June 2021 appointed
- Reports to the Governor
- Setting up new independent office structure (that is administratively attached to DFPS) along with reviewing what has been done to better implement Community-Based Care (CBC)





OCBCT Organizational Chart

Community-Based Care Roles and Responsibilities

DFPS and OCBCT have worked to clearly delineate the duties of staff that develop, procure, and provide oversight for community-based care and facilitate implementation, and those duties required to remain with DFPS regarding compliance with federal and state law.

- The Department of Family and Protective Services (DFPS) is the state agency solely responsible for administering the federal Title IV-E foster care program. (Tex. Human Res. Code § 40.002) Every child in the Texas foster care system is under the conservatorship of DFPS.
- The Office of Community-Based Care Transition (OCBCT) is responsible for implementation of community-based care. OCBCT is “state agency independent of but administratively attached” to DFPS. (Tex. Fam. Code § 264.172)



Community-Based Care: Roles and Responsibilities

DFPS maintains a critical role in supporting the work the OCBCT, as well as having both a collaborative and at times independent role, in furthering and maintaining Community-Based Care.

These key actions heavily involve DFPS supports through:

- Contract Oversight and Support (COS) division and contract administration managers (CAMs). The CAMS ensure each SSCC implements the CBC model in compliance with applicable state and federal rules and regulations, monitors the quality of SSCC contract performance, and address performance issues through appropriate contract actions.
- Case Management Oversight (CMO) staff, as required by Title IV-E, provide direct training and technical assistance to support best practice in SSCC programs and to ensure placement and other actions meet federal requirements.

DFPS provides administrative support to OCBCT for budget, forecasting, legal, personnel, information technology and data supports.

DFPS Foster Care Litigation Compliance Team works directly with SSCCs on all matters relating to the federal foster care injunction regarding compliance on all issues covered by Court's remedial orders.



Community-Based Care: Collaboration

DFPS and OCBCT collaborated to define roles and responsibilities to support the implementation of community-based care within the parameters of federal and state oversight requirements.

- OCBCT staff develop, procure, and facilitate implementation. To perform this task, OCBCT engages in outreach to support SSCCs, establish partnership with communities, and streamline processes.
- DFPS staff provide oversight of the community-based care areas to ensure the safety, permanency, and well-being of each youth in foster care in accordance with the terms of the DFPS contract.
- DFPS and OCBCT developed a reporting and information sharing process. DFPS COS staff communicate ongoing enforcement actions with the OCBCT for performance evaluation in accordance with SB 1896

DFPS and OCBCT identified supports for simultaneous roll-outs and an expedited CBC timeline.

- OCBCT reorganized staff structure to expedite implementation and streamline processes.
- DFPS and OCBCT are in the process of developing Legislative Appropriations Request (LAR) to include additional program support (FTEs) to further accelerate the rollout of community-based care for the FY 24-25 biennium.



What is Community-Based Care

- SB 1896 redefined Community-Based Care as the provision of child welfare services in accordance with state and federal child welfare goals by a community-based nonprofit or local governmental entity under contract that includes direct case management to:
 - a) prevent entry into foster care;
 - b) reunify and preserve families;
 - c) ensure child safety, permanency, and well-being; and
 - d) reduce future referrals of children or parents to the department.
- A community-based approach to meet the unique & individual needs of children, youth, & families.



Current Stage Implementation



Stage I

- The provision of paid foster care placement services
- Includes Adoption recruitment, PAL, and Licensing Kinship and ICPC homes



Stage II

- The provision of substitute care placement, case management and reunification services



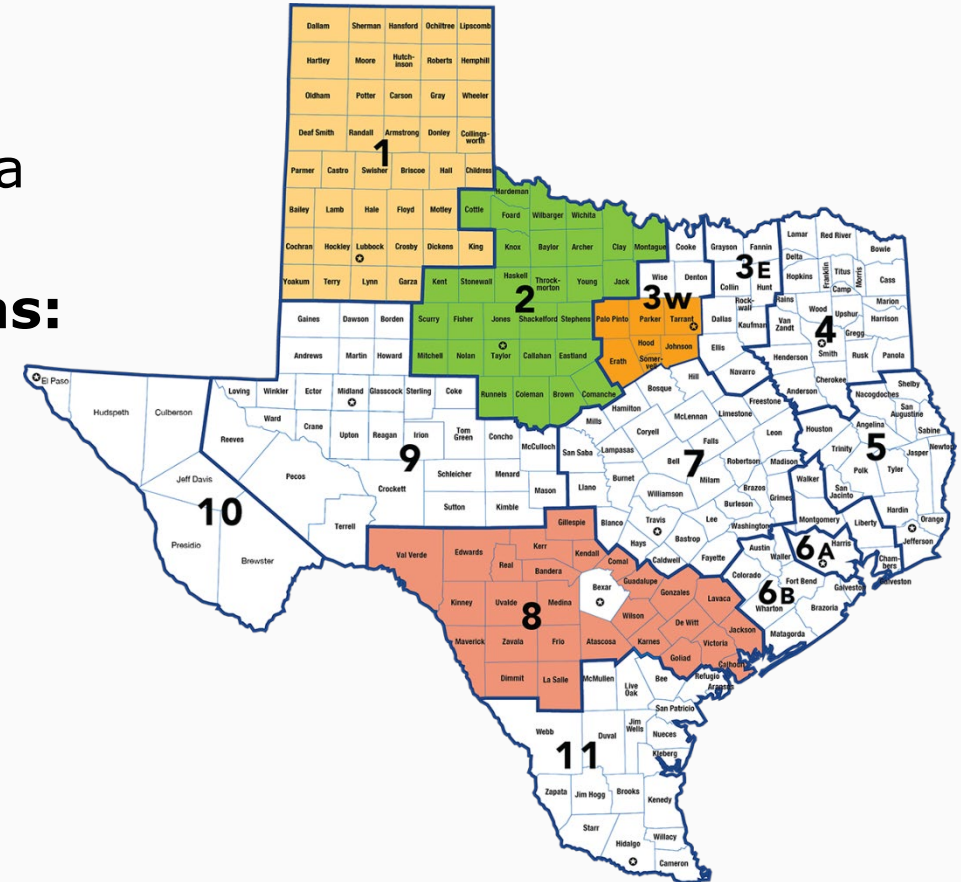
Stage III

- The provision of services outlined in Stage I and II; and holding the SSCC financially accountable through the use of incentives and remedies



Current SSCC Updates

- **Our Community, Our Kids (OCOK):** Metroplex West (3W)
- **2INGage:** Big Country and Texoma (2)
- **Saint Francis Ministries of Texas:** Panhandle (1)
- **Belong:** South Central and Hill Country (8b)





OCOK- Metroplex West (3W)

Timeline:

- **November 8, 2013:** DFPS awarded CBC contract to ACH Family Services
- **September 1, 2014:** DFPS launches Foster Care Redesign Initiative with ACH Family Services. A division of ACH was developed, OCOK, to assume responsibility of foster care in the region
- **March 21, 2017:** DFPS renews contract with ACH Family Services
- **September 1, 2019:** DFPS extends contract with ACH
- **March 1, 2020:** Stage II Go-Live



OCOK: FY22 Year-To-Date Performance – Children in Conservatorship (Stage II)

Performance Outcome	Indicator	Baseline FY18-19	FY20 ¹	FY21	FY22 Q1
Safety	Safe in foster care	100%	99.0%	97.6%	99.8%
Placement Stability	Foster care placements per child ²	1.46 (Q1: 1.16)	1.47	1.52	1.17
Least Restrictive Placement	Percent placement days in a home setting	83.2%	84.4%	83.0%	82.1%
Placement Proximity	Placed within 50 miles	73.2%	77.7%	72.0%	71.0
Maintaining Connections	Sibling groups placed together in foster care	65.9%	67.3%	63.0%	62.3%
	Children Placed with Kin at 60 Days ³	19.2%	21.6%	26.1%	-
Youth are fully prepared for adulthood	Turning 18 years old completing PAL	77.6%	81.1%	91.8%	87.0%

OCOK transitioned to Stage I in FY15.

¹ FY20 was a transition year- OCOK transitioned to Stage II in FY20 Q3.

² Partial-year data are not comparable to full-year data for Placement Stability.

³ Kinship measure is delayed by one quarter.

Data Source: March 31, 2022 Rider 15 Report



2INgage- Big Country and Texoma (2)

Timeline:

- **May 29, 2018:** DFPS awarded CBC contract to 2INgage, a new partnership between Texas Family Initiative LLC and New Horizons Ranch and Center Inc.
- **January 1, 2019: Stage I Go-Live**
 - Beginning in January 2020, a variety of readiness activities were conducted to prepare for the transition to CBC Stage II.
- **June 1, 2020:** Stage II Go-Live



2INgage: FY22 Year-To-Date Performance – Children in Conservatorship (Stage II)

Performance Outcome	Indicator	Baseline (FY17-18 Avg)	FY20 ¹	FY21	FY22 Q1
Safety	Safe in foster care	100%	98.9%	99.1%	100%
Placement Stability	Foster care placements per child ²	1.40 (Q1: 1.14)	1.34	1.43	1.14
Least Restrictive Placement	Percent placement days in a home setting	87.8%	87.7%	88.6%	88.5%
Placement Proximity	Placed within 50 miles	46.9%	45.0%	38.8%	39.7%
Maintaining Connections	Sibling groups placed together in foster care	67.3%	62.4%	60.4%	63.0%
	Children Placed with Kin at 60 days ³	47.0%	50.1%	46.6%	-
Youth are fully prepared for adulthood	Turning 18 years old completing PAL	89.5%	88.7%	100.0%	100%

2INgage transitioned to Stage I in FY19.

¹ FY20 was a transition year- 2INgage transitioned to Stage II in FY20 Q4.

² Partial-year data are not comparable to full-year data for Placement Stability.

³ Kinship measure is delayed by one quarter.

Data Source: March 31, 2022 Rider 15 Report



Saint Francis- Panhandle (1)

Timeline:

- **June 13, 2019:** DFPS awarded CBC contract to St. Francis Ministries of Texas
- **January 6, 2020:** Stage I Go-Live
 - Beginning in September 2021, a variety of readiness activities were conducted to prepare for the transition to CBC Stage II.
- **March 2, 2022:** Stage II Go-Live



Saint Francis
Texas

Dallam	Sherman	Haskell	Ochiltree	Lipscomb	
Hartley	Moore	Hutchinson	Roberts	Hemphill	
Oldham	Potter	Carson	Gray	Wheeler	
Deaf Smith	Randall	Armstrong	Donley	Collingsworth	
Panther	Castro	Swisher	Briscoe	Hall	Childress
Bailey	Lamb	Hale	Floyd	Motley	
Cochran	Hockley	Labbock	Crosby	Dickers	King
Hooker	Terry	Lynn	Garza		

Saint Francis: FY22 Year-To-Date Performance – Children in Paid Care (Stage I)

Performance Outcome	Indicator	Baseline (FY18-19 Avg)	FY21	FY22 Q1
Safety	Safe in foster care	100%	97.8%	99.6%
Placement Stability	Foster care placements per child ¹	1.48 (Q1: 1.16)	1.59	1.19
Least Restrictive Placement	Percent foster care days in a foster home	68.8%	69.2%	69.5%
Placement Proximity	Placed within 50 miles	44.6%	43.0%	42.4%
Maintaining Connections	Sibling groups placed together in foster care	61.2%	62.4%	64.6%
Youth are fully prepared for adulthood	Turning 18 years old completing PAL	92.2%	92.5%	83.3%

Saint Francis transitioned to Stage I in FY20.

¹ Partial-year data are not comparable to full-year data for Placement Stability.

Data Source: March 31, 2022 Rider 15 Report



Belong- South Central and Hill Country (8b)

Timeline:

- **April 1, 2021:** DFPS Awarded CBC contract to BELONG, a division of St. Jude's Ranch for Children-Texas Region, INC. dba SJRC Texas
- **October 27, 2021:** Stage I Go-Live
- **April 2022:** Begin Stage II Readiness

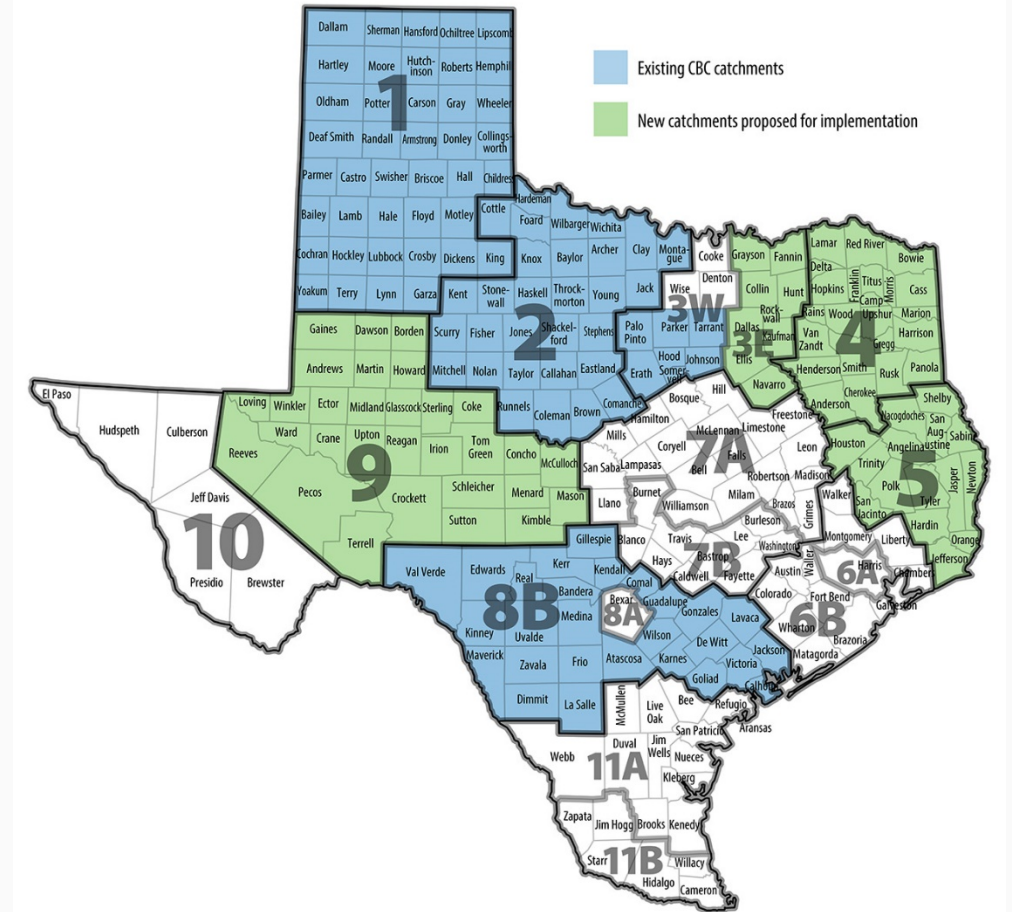




CBC Implementation and Other Updates

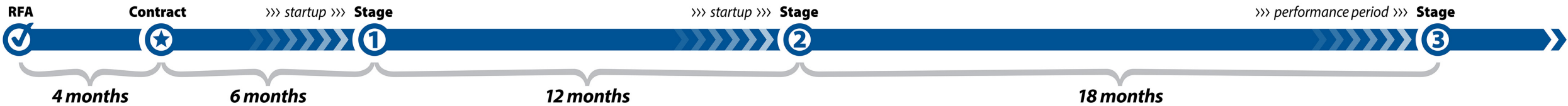
New RFA Areas

- Open/Unsolicited Bids SB1896
- RFAs



FY 22-23 CBC Estimated Timeline

<u>Catchment</u>	<u>RFA Release</u>	<u>Contract Award</u>	<u>Start-Up Stage I</u>	<u>Stage I</u>	<u>Start-Up Stage II</u>	<u>Stage II</u>	<u>Stage III</u>
3E/Metro. East	4/2022	8/1/2022	8/1/2022	2/1/2023	9/1/2023	2/1/2024	8/1/2025
4/Piney Woods	4/2022	8/1/2022	9/1/2022	3/1/2023	9/1/2023	3/1/2024	9/1/2025
5/Deep East	4/2022	8/1/2022	9/1/2022	3/1/2023	9/1/2023	3/1/2024	9/1/2025
9/Permian Concho	4/2022	8/1/2022	11/1/2022	5/1/2023	11/1/2023	5/1/2024	11/1/2025



Senate Bill 1896, 264.172



The Office shall:

1. Assess catchment areas in this state where community-based care services may be implemented;
2. Develop a plan for implementing community-based care in each catchment area in this state, including the order in which community-based care will be implemented in each catchment area and a timeline for implementation;
3. Evaluate community-based care providers;

Senate Bill 1896, continued

4. Contract, on behalf of the department, with community-based care providers to provide services in each catchment area in this state
5. Measure contract performance of community-based care providers;
6. Provide contract oversight of community-based care providers;
7. Report outcomes of community-based care providers;



Senate Bill 1896, continued



8. Identify the employees and other resources to be transferred to the community-based care provider to provide the necessary implementation, case management, operational, and administrative functions and outline the methodology for determining the employees and resources to be transferred;
9. Create a risk-sharing funding model that strategically and explicitly balances financial risk between this state and the community-based care provider and mitigates the financial effects of significant unforeseen changes in the community-based care provider's duties or the population of the region it serves; and
10. Require the annual review and adjustment of the funding based on updates cost and finance methodologies, including changes in policy, foster care rates, and regional service

CBC Progress and Process Improvements

- Evaluate/discuss, review, plan
 - Discussion with staff, other states, providers, CASAs, judges, SSCCs, experts, and others
 - Visited regions, SSCCs, and attended conferences
 - Texas Tech University, Texas A&M University, University of Texas, and Chapin Hall
- Standardize and streamline processes
- Documenting and providing templates
- Planning for how CBC looks when rolled out
- Partnership/collaboration



SSCC Capacity Building Plan

1. Create new capacity for higher-needs adolescents
2. Engage top national programs in serving youth with complex needs
3. Specialized consultation and support for providers
4. Recruitment blitz for foster parents in SSCC regions
5. Support expansion of kinship and reunification services
6. Define the importance of a stable workforce in capacity building
7. Other individual projects



Community-Based Care Moving Forward

By 2023, 51% of Texas will be in at least Stage I community-based care

- Implementation - four Stage I and four Stage II for the next two biennium

By 2029, Texas will be 100% community-based care

Included in the SB 1896 charges, we are focused on the following:

- Family Based Safety Services - SB910 Study
- Stage III
- Data Access and Standards Governance Council – System Interoperability





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