



TEXAS
Department of Family
and Protective Services

DFPS Data Card

Fiscal Year 2023

SWI

Statewide Intake (SWI) FY 23 Year-to-Date Program Snapshot

SWI Expended* FY23	\$30,132,269
Budget FY24	\$34,371,650
Total SWI Staff FY23	461

	Number of Intake Specialist Positions	Entry Salary Per Year
SWI	291	\$37,920

	Number of Calls	Average Hold Time
English Queue	479,380	8.0

Total Number of Contacts** Received by Method of Receipt

Contact Type	Count	%
Phone	595,373	73.1%
Internet	189,300	23.3%
Mail/Fax	24,965	3.1%
CPS/ICPC	3,753	0.5%
Data Match	700	0.1%
Walk-in	0	0.0%
Total	814,091	

* Estimated

** The term "contacts" represents information received by DFPS and entered into IMPACT System
Financial & Staffing information from DFPS Office of Finance
Statistical information from Data and Decisions Support as of 11-07-2023

APS

**Adult Protective Services (APS)
FY 23 Year-to-Date Program Snapshot**

APS Expended* FY23	\$75,871,320
Budget FY24	\$83,720,348
Total APS Staff FY23	870

	Number of Casework Positions	Entry Salary Per Year
APS	544	\$41,976

APS Completed Investigations	83,737
APS Validated Investigations	49,077
Completed APS Service Delivery Stages	37,319

** Estimated
Financial & staffing information from Budget
Statistical information from Data and Decision Support as of 11-07-2023*

CPS

**Child Protective Services (CPS)
FY 23 Year-to-Date Program Snapshot**

CPS/CPI Expended* FY23	\$2,009,474,400
Budget FY24	\$2,040,021,248
Total CPS/CPI Staff FY23	9,657

Child Protective Caseworkers (CPI/CPS)	Number of Casework Positions	Entry Salary Per Year
Child Protective Investigators	2,700	\$45,800
Residential Child Care Investigators	100	\$45,800
Day Care Investigators	85	\$45,800
CPS Caseworkers	5,018	\$45,800

Alleged Victims of Child Abuse/Neglect	268,734
Confirmed Victims of Child Abuse/Neglect	58,120
CPS Completed Investigations	163,855
Families Receiving Preservation Services	18,833
Children Who Exited DFPS Legal Custody	12,804
Children in DFPS Legal Responsibility (at the end of FY 2023)	18,812
Children Removed while receiving Family-Based Safety Services - Fiscal Year	2,176
Children Removed as a result of an Abuse/Neglect Investigation - Fiscal Year	7,789
Average Number of Children Receiving Purchase Services per Month	7,779

* Estimated
Financial & staffing information from Budget
Statistical information from Data and Decisions Support as of 11-07-2023

Where's the Child

Where are the Children in DFPS Care? .. of the 18, 029 Children in DFPS Substitute Care on August 31, 2023

11,175 Children were in Foster Care

Children Were Placed in:

Child Placing Agency (CPA) Foster Homes	7,615
DFPS Foster Homes	447
Basic Child Care	704
Residential Treatment Centers	1,085
Emergency Shelters	378
Other types of foster Care	715
Other Care	704

6,854 Children were in other types of Substitute Care

Children Were Placed in:

Kinship Care	6,088
CPA Adoptive Homes	256
DFPS Adoptive Homes	37
Other Substitute Care	704

Notes

The 18,029 children include 324 youth over the age of 18 in foster care, staffing information from DFPS Office on Finance

There is a total of 18,812 children in DFPS Legal Responsibility. 783 are in legal conservatorship of DFPS but not in substitute care; most of these children are in reunification stage and are living with their families of origin.

Statistical information from Data and Decision Support as of 11-07-2023

PEI

**Prevention and Early Intervention (PEI)
FY23 Year-to-Date Program Snapshot**

Program	Expended* Amount	Number Served FY23
Family and Youth Success (FAYS) <i>(formerly Services to At-Risk Youth)</i>	\$27,453,761	21,363 Youth
Community Youth Development	\$8,894,240	17,114 Youth
Statewide Youth Services Network	\$2,073,582	2,932 Youth
Healthy Outcomes through Prevention and Early Support	\$27,269,213	11,552 Families
Fatherhood Effects <i>(formerly Community-Based Child Abuse Prevention)</i>	\$3,596,028	1,134 Families
Military and Veteran Families	\$1,635,402	1,497 Families
Safe Baby Campaigns	\$1,305,762	
Texas Home Visiting	\$22,695,222	6,502 Families
Nurse Family Partnership	\$18,655,128	4,007 Families
Total	\$113,578,338	41,409 Youth 24,692 Families

* FY23 expenditures from DFPS Office of Finance.

DFPS Snapshot

DFPS Snapshot

FY 2023	
Total Agency Staff	11,997
Total Agency Operating Budget	\$2,386,440,897
General Revenue	\$1,456,985,881
General Revenue - Dedicated	\$4,285,000

FY 2024 (projected)	
Total Agency Staff	12,035
Total Agency Operating Budget	\$2,535,696,798
General Revenue	\$1,601,707,615
General Revenue - Dedicated	\$4,285,000

Data from DFPS Office of Finance.

Worker Turnover

Turnover Rates

Program	FY 2023	FY 2022	FY 2021	FY 2020	FY 2019
SWI	17%	15.5%	10.5%	7.2%	16.8%
CPS Investigations	36%	43.1%	40.9%	26.9%	30.2%
RCC Investigations*	28.8%	35.9%	26.4%	28.8%	29.8%
DC Investigations*	45%	45.4%	45.8%	18.2%	24.8%
CPS	28.6%	27.1%	21.2%	20.6%	17.3%
APS	33.2%	34.4%	25%	17.9%	20.7%

**RCCI and DCI workers were a part of Licensing prior to FY 2018*