DFPS Rider 29 Report for Foster Care Redesign

February 2015

As required in Sections (c) and (d) of Rider 29 (page II-45) in Article II of The General Appropriations Act, 83rd Texas Legislature, the Texas Department of Family and Protective Services (DFPS) shall, on August 1 and February 1, "Report selected performance measures identified by the Legislative Budget Board (LBB) that will allow for comparative analysis between the legacy foster care and redesigned foster care systems". Additionally DFPS shall, "Provide a report that contains the most recent data for the selected comparative performance measures, an analysis of the data that identifies trends and impact occurring in the redesigned foster care system, identification and analysis of factors negatively impacting any outcomes, recommendations to address problems identified from the data, and any other information necessary to determine the status of the redesigned foster care system". To meet these requirements DFPS is using a report format specified by the LBB. The format is the same as that used to meet the requirements of Rider 25 (page II-44) in Article II of The General Appropriations Act, 82nd Texas Legislature. Accompanying the data report is a narrative that discusses trends, impact, analyses of the factors that affect the outcomes, and recommendations to address problems that have been identified, if any.

Limitations for the Rider 29 Report

The initial Single Source Continuum Contract (SSCC) for DFPS Region 2/9 was fully executed on February 1, 2013. That contract was awarded to Providence Services Corporation of Texas (PSC). PSC did not accept its first referral to place a child until August 26, 2013. On August 1st, 2014, PSC provided formal notice to the department of its intent to terminate services provided under the SSCC contract in Region 2/9. The department had been working with PSC to address performance concerns and therefore accepted the notice of termination. This report does not contain performance data for PSC for this reason. The process evaluation section below addresses the implementation of the contingency plan in Region 2/9.

The second SSCC contract was executed on January 1, 2014 for DFPS Region 3b. ACH Child and Family Services (ACH) was awarded that contract. This SSCC catchment area includes Tarrant, Erath, Hood, Johnson, Palo Pinto, Parker, and Somervell counties in DFPS Region 3. The Region 3b SSCC (identified as SSCC A) did not accept its first referral for new and subsequent placements on September 1st 2014.

As noted previous Rider 29 Reports, the SSCC*A percentages for some of the LBB measures appeared significantly different from the catchment 3b and statewide percentages. This remains true for the current report. The differences in performance measure results can be attributed to both the number of clients placed with the SSCC*A (a small percentage of legacy children placed during the initial months that grew over time) and when those clients were placed (some children had longer service experiences with the SSCC than others). Not until an SSCC has served all catchment area children in paid foster care for a sufficient amount of time will the data clearly reflect performance. Chapin Hall data and performance experts define "sufficient" time as a period of two years of full implementation.

Evaluation of Foster Care Redesign

Evaluation of Foster Care Redesign is on-going. Both process and outcome components are included. DFPS will use evaluation findings, as well as the data provided later in this report, to

identify performance, trends, changes, and any problems and issues in the redesign catchment areas.

Process Component

Region 2/9

On August 1st 2014, PSC provided notice of its intent to terminate the SSCC contract in Region 2/9. DFPS had recently initiated a formal Contract Action Plan with PSC based on performance issues. Some of these issues included the length and duration of placements in emergency shelters, and performance related to maintaining a sufficient network and meeting placement outcomes.

DFPS regional and state office staff quickly and successfully implemented the Department/s SSCC Closure Contingency Plan. This plan included the following:

- Short-term plan to mobilize staff from other regions, as well as hiring two temporary staff to assist with placements while the region filled staff positions.
- Notification to providers, courts, foster parents and other stakeholders of change, including contact information for questions or concerns.
- Using super-skilled users in Region 2/9 and 3b to complete data conversion of placements from under the PSC contract to DFPS contracts.
- Entering into DFPS contracts with all providers in the PSC network.
- Youth for Tomorrow utilization management review of all children formally under PSC network.
- Transferring all PSC data records into the IMPACT system, via an automated upload of information into each child's external files.
- Implementing a special contract amendment with providers in 2/9 to continue FCR best practices in the catchment area.
- Implementing a training plan to ensure all staff is trained on practice changes that result from changes that result as changes in an SSCC contract.
- Face-to-face contact visits with all children in care from the catchment area, to ensure the physical location and caregiver for each child is accurately reflected in the IMPACT system.

The transition of children and services occurred seamlessly in 18 days. The department received no confirmed reports of disruption in services or payment. The providers in Region 2/9 continue to collaborate with the Department and have continued operating as a network.

Catchment 3b

ACH Child and Family Services has provided services to families and children in the Fort Worth area for over 100 years. These services include a continuum of foster care and other residential services. In order to alleviate any perceived bias, ACH formed Our Community-Our Kids (OCOK) to serve as the SSCC in the catchment 3b. OCOK has developed and oversees a network of providers. ACH foster family, emergency shelter and Supervised Independent Living programs are viewed as a part of the network, and the referral of children to these placements undergoes the same placement processes as any of OCOK's other network providers. Administrative infrastructure of the two programs is separated as well, up to the senior management level.

The PDF Group, LLC performed a third-party process evaluation of implementation in 3b. Four areas of focus resulted from this process evaluation; these include resources, cultural change, information technology and data. Information below was supplied by the PDF Group as a part of its evaluation of process.

Resources

One of the key issues that impacted 3b implementation is funding. In an effort to make FCR "cost neutral" DFPS transferred only those resources directly and fully attached to the four categories of transferred tasks. Because there was no standard methodology for determining workloads for those staff, resource numbers were left to the discretion of the Regions, i.e. how many staff had been performing the tasks 100% of their time. No resources were transferred for partial FTEs or for overhead or other administrative costs for those staff. In addition, and of major importance when considering the original requirement for cost neutrality- some tasks expected of the SSCC had not previously been performed by the Department and, therefore, no resources were available for transfer.

Cultural Change

For the SSCCs to do things differently entails changes in multiple facets of DFPS operations that are contingent upon a corresponding "large cultural shift" in how service delivery is supported. Provider access to the case management system (IMPACT) and the residential child care licensing information system (CLASS), data transfers between DFPS and SSCC data systems, categorization of paid services, and communications between Licensing and the SSCC are areas for which re-thinking historical operations is required. Future FCR implementation should address cultural change issues in both State Office and the catchment areas.

Information Technology

As in the Region 2/9 catchment area, IMPACT was cited as the most important implementation issue. Both OCOK and DFPS staff cited IMPACT as presenting the biggest risk to the success of FCR. The system as designed is overly complex and although it was built to provide multiple points of checks and balances, it has become difficult for staff in the catchment area to keep stay current on required tasks using IMPACT. The PDF Group noted that three primary issues have presented challenges: 1) failure to allow direct or uploaded data entry, resulting in costly duplication of effort and time lag 2) limiting the SSCCs' IMPACT access and search capabilities, which present child safety risks; and 3) the complicated, multi-step placement approval process which is unnecessarily time consuming.

Performance Measures

DFPS and OCOK continue to work together to develop and implement more accurate and informative ways to gather and assess data that support a true Continuous Quality Improvement process.

<u>Third-party Cost Analysis</u>

As a part of the on-going evaluation of FCR, in the summer of 2014, the Department entered into a contract with the Public Consulting Group (PCG) to perform a cost analysis of FCR. As a part of the analysis, PCG met with and reviewed financial information provided by PSC and ACH, as well as regional and state office DFPS staff and the Public Private Partnership (PPP).

In September 2014, PCG released a report that contained 17 recommendations classified into four categories: 1) Resource Transfer, 2) Overlapping Tasks, 3) RFP and Contract Requirements, and 4) Single Source Continuum Contracts.

DFPS used these recommendations to inform its FY 2016-2017 Legislative Appropriations Request for FCR, which included:

- **FCR Network Support Funding**: This funding will be used to support capacity development, community engagement, network development and oversight, as well as IT requirements of the SSCC. The amount to the SSCC based on the number of children they serve annually.
- **Insurance and Fringe Equivalent**: This funding will be used to support the insurance and benefits for resources transferred to the SSCC based on the assumption of tasks.
- **Start-Up Funding**: This funding will be used to support the 6-month start-up for SSCCs in additional catchment areas.
- **Program Specialist VII**: This funding will be used to help coordinate the CQI process and evaluation of FCR.

Outcome Component

In July 2014, OCOK began serving all children previously placed in an ACH foster home under its FCR model. On September 1st 2014, OCOK assumed responsibility for all new and subsequent referrals of children from the 3b catchment area. September also marked the month in which OCOK began implementation of its transition of children from the legacy system under the new SSCC model. As a part of FCR, OCOK had to work with existing providers to transition children between foster care models, in a manner that did not disrupt placement or services.

The assumption of legacy children impacts early performance numbers for OCOK, as they inherit many of the decisions made prior to FCR and therefore outside of their purview in their performance data. DFPS has been working hard with OCOK to refine methodology in a way that fairly depicts the SSCCs' performance separate and apart from that of the legacy system.

Data collected in the first performance period can be found in the tables below. At the end of the first quarter, OCOK was serving approximately 834 children which represented approximately 63% of all children from the catchment area.

Data Report

The remainder of this report provides the data requested by the LBB with a short narrative provided in Section C.

DFPS Rider 29 Foster Care Redesign Data Report

Please note that the Single Source Continuum Contractor (SSCC* A) in DFPS catchment 3b began accepting referrals for placements on September 1st 2014. If SSCC-specific data were not available at the time the report was prepared, data cells in the report were intentionally left blank.

Not all measures can be reported on for SSCC placements and will be designated as "n/a".

Section A.

Report LBB Performance Measures Statewide and by Region/SSCC*, starting with FY 2010

02-01 OU 03 Percent At-risk Children Who Receive Protective Services						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	97.1%	96.1%	95.8%	95.2%	94.6%	94.8%
Region 3B	96.3%	96.9%	96.5%	96.3%	95.2%	96.0%
SSCC* A						n/a
02-01 OU 04 Percent Absence Maltreatment within Six Months (CPS)						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	96.6%	97.3%	97.1%	98.7%	97.1%	n/a
Region 3B	95.7%	97.6%	97.5%	96.0%	96.7%	n/a
SSCC* A						n/a
02-01 OU 05 Percent of Children in Substitute Care Under 12 Months with two or fewer placements						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	83.8%	83.1%	83.6%	83.4%	84.4%	83.7%
Region 3B	83.7%	84.4%	86.5%	82.3%	83.5%	83.4%
SSCC* A						100%
02-01 OU 06 Percent of Children Re-entering Care Within 12 Months						
Data Source: IMPACT						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	4.6%	6.0%	5.3%	4.6%	5.7%	4.8%
Region 3B	2.8%	3.8%	6.2%	5.3%	6.5%	7.4%
SSCC* A						n/a
02-01 OU 07 Percent of Children Who Remain Safe in Substitute Care						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	99.9%	99.8%	99.9%	99.9%	99.9%	100%
Region 3B	99.7%	99.7%	99.6%	99.9%	99.8%	99.9%
SSCC* A						100%
02-01 OU 08 Percent of Children Achieving Legal Resolution Within 12 Months						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	59.9%	58.5%	59.6%	58.6%	58.2%	54.4%
Region 3B	54.0%	53.9%	58.9%	50.5%	45.3%	34.0%
SSCC* A						41.9%
02-01 OU 09 Percent of Children Achieving Permanency Within 18 Months						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	75.8%	80.7%	80.0%	79.3%	79.7%	82.6%
Region 3B	72.4%	83.0%	80.4%	78.9%	78.0%	80.3%
SSCC* A						n/a
02-01 OU 10 Percent of Children in FPS Conservatorship Until the Age of Majority						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015

						(1st Quarter Year to Date)
Statewide	10.8%	8.8%	7.7%	7.6%	7.4%	7.2%
Region 3B	13.1%	8.3%	8.5%	8.9%	7.3%	4.2%
SSCC* A						n/a
02-01 OU 11 Average Length of Time in Out-of-Home Care Per Child						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	23.7	21.0	20.4	20.6	20.3	19.8
Region 3B	24.6	18.9	18.7	19.6	19.8	18.1
SSCC* A						n/a
02-01 OU 12 Median Length of Stay in Foster Care						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	11.1	10.1	9.7	9.4	9.5	9.0
Region 3B	12.2	9.5	10.3	10.3	11.3	9.2
SSCC* A						1.1
02-01 OU 13 Percent of Children Reunified Within 12 Months of Entry						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	61.0%	62.1%	60.3%	59.8%	61.9%	63.2%
Region 3B	53.7%	62.2%	58.0%	50.7%	53.1%	55.7%
SSCC* A						n/a
02-01 OU 14 Percent of Adoptions Consummated Within 24 Months						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	38.5%	45.4%	49.3%	49.4%	48.9%	50.4%
Region 3B	38.2%	48.4%	57.4%	54.3%	52.4%	55.7%
SSCC* A						n/a
02-01 OU 15 Median Length of Stay of Adoptions Consummated						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	27.0	25.3	24.2	24.1	24.1	23.9
Region 3B	27.6	24.7	22.2	23.1	22.8	22.3
SSCC* A						n/a
02-01 OU 16 Child Protective Services Casework Turnover						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	25.4%	25.0%	26.1%	25.5%	25.2%	6.0%
Region 3B	23.4%	27.8%	20.1%	22.3%	27.0%	6.7%
SSCC* A						n/a
02-01 OU 17 Percentage of CPS Caseworkers Retained for Six Months Following BSD						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	84.1%	82.2%	82.0%	82.4%	80.0%	79.6%
Region 3B	85.7%	83.4%	91.1%	83.6%	75.4%	75.3%
SSCC* A						n/a
SSCC* Casework Turnover						

Data Source: SSCC A*						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						0.0%
02-01-01 EF 03 CPS Daily Caseload per Worker: Investigation						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	29.1	27.4	24.7	19.9	19.5	17.7
Region 3B	28.5	21.4	22.8	18.3	18.5	17.3
SSCC* A						n/a
02-01-01 EF 04 CPS Daily Caseload per Worker: Family-based Safety Services						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	21.9	16.9	14.3	15.1	15.6	14.9
Region 3B	21.9	19.3	13.6	14.3	15.4	16.3
SSCC* A						n/a
02-01-01 EF 05 CPS Daily Caseload per Worker: Substitute Care Services						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	29.5	32.0	33.7	31.8	31.1	28.8
Region 3B	31.6	35.7	34.9	33.9	32.9	31.2
SSCC* A						n/a
02-01-01 EF 06 CPS Daily Caseload per Worker: Foster/Adoptive Home Development						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	25.4	23.6	21.5	20.5	19.5	18.1
Region 3B	20.5	25.9	24.9	18.0	16.9	14.9
SSCC* A						n/a
02-01-01 EF 07 CPS Daily Caseload per Worker: Kinship						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	43.0	46.1	48.4	48.6	32.0	30.0
Region 3B	49.6	54.9	35.8	43.0	33.6	34.3
SSCC* A						n/a
02-01-01 EF 08 Average Daily Number of Stages Not Assigned to a DFPS Caseworker						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	6,131.8	5,239.9	4,873.7	4615.4	5815.4	5101.2
Region 3B	473.3	397.6	297.4	246.0	378.3	268.6
SSCC* A						n/a
02-01-01 OP 01 Number of Completed CPS Investigations						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	169,583	175,421	166,211	160,240	168,164	41,261
Region 3B	16,222	16,889	16,498	15,475	16,229	3,978

SSCC* A						n/a
02-01-01 OP 02 Number of Confirmed CPS Cases of Child Abuse/Neglect						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	39,337	39,263	38,725	40,249	40,369	10,514
Region 3B	4,483	4,432	4,407	4,554	4,651	1298
SSCC* A						n/a
02-01-01 OP 03 Number of Child Victims in Confirmed CPS Cases of Child Abuse/Neglect						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	66,897	65,948	64,366	66,398	66,572	17,482
Region 3B	7,696	7,397	7,161	7,394	7,672	2,150
SSCC* A						n/a
02-01-01 OP 10 Average Monthly Number of Children in FPS Conservatorship per Month						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	27,647	29,613	29,719	29,113	29,515	30,209
Region 3B	1,768	1,825	1,873	1,990	2,040	1,467
SSCC* A						629
02-01-01 OP 07 Average Monthly Number of FPS Children in Out-of-Home Care						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	27,767	29,626	29,712	29,228	29,654	30,259
Region 3B	1,759	1,784	1,824	1,481	1,981	1,405
SSCC* A						641
02-01-01 EX 05 Average Monthly Number of FPS Children in FPS Foster Homes						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	2,007	2,208	1,994	1,739	1,610	1,588
Region 3B	110	103	96	69	84	73
SSCC* A						n/a
02-01-01 EX 06 Average Monthly Number of FPS Children in Non-FPS Foster Homes						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	11,640	11,952	11,913	11,796	12,075	12,016
Region 3B	959	973	1,049	1,134	1,094	537
SSCC* A						558
02-01-01 EX 07 Average Monthly Number of FPS Children in Residential Facilities						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	3,250	3,440	3,325	3,302	3,493	3,583
Region 3B	158	154	153	163	186	128
SSCC* A						83
Average Monthly Number of Removals						
Data Source: IMPACT Data Warehouse						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)

Statewide	1,362	1,426	1,414	1,419	1,448	1,399
Region 3B	92	87	93	102	95	24
SSCC* A						69

Section B.

Report SSCC Performance Measures Statewide and by Region/SSCC*

1. Percent of children who do not experience abuse, neglect, or exploitation while placed with the SSCC*						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the contractors in the regions, not the children from those regions.						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	99.8%	99.8%	99.7%	99.8%	99.8%	99.9%
Region 3B	99.7%	99.8%	n/a	99.8%	99.7%	99.9%
SSCC* A						100.0%

2. Percent of children with no placement changes in previous 12 months (only while placed with SSCC*)						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	59.1%	60.2%	60.4%	61.7%	59.4%	59.2%
Region 3B	60.7%	65.1%	63.9%	65.1%	64.6%	60.8%
SSCC* A						97.8%

3a. Percent of children placed within 50 miles of their home						
Data Source: Chapin Hall						
	2010	2011 (as of 08/31/2011)	2012 (as of 08/31/2012)	2013 (as of 08/31/2013)	2014 (as of 08/31/2014)	2015 (1st Quarter Year to Date)
Statewide		66.9%	65.0%	64.8%	62.1%	62.0%
Region 3B		75.2%	71.4%	70.5%	67.4%	68.4%
SSCC* A						81.8% (1st placements only)

3b. Percent of cases where all siblings are placed together (on last day of performance period)						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	56.3%	59.1%	60.9%	63.0%	62.0%	62.3%
Region 3B	65.4%	68.6%	69.1%	67.7%	64.0%	72.3%
SSCC* A						68.3%

3c. Percent of children in foster care with at least one monthly personal contact with family member etc.
Data Source: Performance Management Evaluation Tool (PMET), methodology unique to SSCC.

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						86.5%

3d. Percent of children in foster care who have at least monthly personal contact with each sibling in foster care

Data Source: Performance Management Evaluation Tool (PMET), methodology unique to SSCC.

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						81.9%

4a. Percent of youth in foster care who have a regular job at some time during the year

Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						15.2%

4b. Percent of 17-year-old youth who have completed PAL Life Skills Training

Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	70.8%	73.9%	75.0%	77.2%	72.7%	68.8%
Region 3B	72.9%	77.8%	78.6%	83.1%	78.3%	80.0%
SSCC* A						60.0%

4c. Percent of youth 16 or older who have a driver's license or state ID care (on last day of performance period)

Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						22.3%

5. Percent of children in foster care placed in foster family home (on last day of performance period)

Data Source: Information Management Protecting Adults and Children in Texas (IMPACT)

	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide	69.5%	70.5%	69.7%	70.6%	70.3%	69.6%
Region 3B	73.2%	76.0%	75.2%	74.7%	75.8%	73.3%
SSCC* A						74.6%

6a. Percent of children age 10 or older who participated in the development of a service plan that was approved

Data Source: Information Management Protecting Adults and Children in Texas (IMPACT).

	2010	2011	2012	2013	2014	2015

						(1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						90.2%

6b. Percent of children who participated in at least one discussion about placement options (*through FY 14 2nd Quarter; 3rd Quarter data invalid)						
Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						97.7%

6c. Percent of children age 10 or older who attended their court hearings **Data Source:** Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	2011	2012	2013	2014	2015 (1st Quarter Year to Date)
Statewide						
Region 3B						
SSCC* A						23.4%

Section C.

SSCC Organization, Network and Provider Payments

Providence Services Corporation of Texas (PSC) used a collaborative partnership model for service delivery. Under this model, PSC served as the lead agency, maintaining ongoing oversight of a collaborative, integrated and developing system of care. PSC contracted with an array of providers, both in an out of the catchment area, to provide all paid foster care, Supervised Independent Living (SIL), and Preparation for Adult (PAL) services.

ACH Child and Family Services has implemented the Our Community-Our Kids (OCOK) model. Under this model ACH delivers a limited number of services itself and manages and oversees a network of providers to deliver the full continuum. The OCOK model embodies a strong community engagement strategy.

The PSC and ACH organizational structures assumed the IT, intake and placement, utilization management, quality assurance, data management, and contracting and oversight functions for the SSCC's system of care. PSC did not provide services to children and families directly, but rather relied on its subcontractors to do so. For all reimbursable services provided through the PSC and ACH network, PSC and ACH ~~was~~ were paid directly by the state. The contracted service providers in the PSC and ACH networks were paid by PSC and ACH. DFPS ensured payments and payment processes meet all statutory requirements, rules, and policies.

Section D.

Report DFPS Foster Care Redesign Expenditures (All Funds) For AY 2013

	DFPS/HHSC	Providence Service Corporation of Texas	Total
Daily foster care payments	$372,074,071	$4,163	$372,078,234
CPS purchased services by strategy	(B.1.3) $12,319,992 (B.1.6) $7,272,978 (B.1.8) $1,784,449		$21,377,419
Other Payments (Start-Up)		$208,131	$208,131
Consulting services	$330,852		$330,852
Procurement			
Information technology		$380,920	$380,920
Other Administration (DFPS Staff Costs and Resource Transfer)	$66,354	$1,068	$67,422
Total	$393,848,696	$594,282	$394,442,978

Note: Other Administration includes salary, travel and overhead for Kaysie Reinhardt.

Note: Costs shown in B.1.8 only includes costs for Preparation for Adult Living (PAL) life skills services.

Section E.

Report DFPS Foster Care Redesign Expenditures (All Funds) For AY 2014

	DFPS/HHSC	Providence Service Corporation of Texas	ACH Child and Family Services	Total
Daily foster care payments	$384,781,189	$18,290,283	$334,685	$403,406,157
CPS purchased services by strategy	(B.1.3) $11,368,152 (B.1.6) $9,717,750 (B.1.8) $1,160,592 (B.1.10) $1,318,194	(B.1.3) $110,733 (B.1.6) $77,400 (B.1.8) $21,245 (B.1.10) $00	(B.1.3) $21,129 (B.1.6) $19,700 (B.1.8) $00 (B.1.10) $00	(B.1.3) $11,500,014 (B.1.6) $9,814,850 (B.1.8) $1,181,837 (B.1.10) $1,318,194
Other Payments (Start Up)			$208,262	$208,262
Consulting services	$383,564			$383,564
Procurement				
Information technology		$500,648		$500,648
Other Administration (DFPS Staff Costs & Resource Transfer)	$520,607	$280,142	$6,826	$807,575
Total	$409,250,048	$19,280,451	$590,602	$429,121,101

Note: Other Administration includes salary, travel and overhead for FCR staff and Resource Transfer amounts

Note: Costs shown in B.1.8 only includes costs for Preparation for Adult Living (PAL) life skills services. Costs shown in B.1.10 only include PAC 20300 for utilization management for level of need determinations.

Section F.

*** Foster Care Redesign Projections for FY 2015 (All Funds)**

	DFPS/HHSC	ACH Child and Family Services	Total
Daily foster care payments	$356,679,134	$25,494,101	$382,173,235
CPS purchased services by strategy	(B.1.3) $11,799,270 (B.1.6) $9,874,932 (B.1.8) $1,571,601 (B.1.10) $1,438,172	(B.1.3) $596,031 (B.1.6) $25,000 (B.1.8) $14,031 (B.1.10) $85,000	(B.1.3) $12,395,301 (B.1.6) $9,899,932 (B.1.8) $1,585,632 (B.1.10) $1,523,172
Other Payments (TBD)		$716,664	$1,171,615
Consulting services	$374,133		$374,133
Procurement			
Information technology	$810,200		$810,200
Other Administration (TBD)	$627,580	$440,320	$1,067,900
Total	$383,175,022	26,654,483	$409,829,505

Note: Other Payments includes a start-up cost transfer from federal CAPTA funds

Note: Other Administration includes salary, travel and overhead for DFPS staff assigned full time to the FCR project.

Note: Costs shown in B.1.8 only includes costs for Preparation for Adult Living (PAL) life skills services.

Appendix A

Numerator/Denominator for Values Listed in Section A. of the DFPS Rider 25 Foster Care Redesign Report

Section A.

02-01 OU 03 Numerator/Denominator for At-risk Children Who Receive Protective Services						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	56744/58447	49937/51977	48189/50313	51770/54353	53517/56601	13296/14021
Region* 3b	5775/5997	4741/4894	4148/4298	4617/4796	4738/4976	1319/1374
SSCC* A						n/a
02-01 OU 04 Numerator/Denominator for Absence Maltreatment within Six Months (CPS)						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	31053/32140	30891/31758	29177/30038	31000/31935	29706/30588	n/a
Region* 3b	159/3703	93/3822	83/3286	143/3560	3434/3553	n/a
SSCC* A						n/a
02-01 OU 05 Numerator/Denominator for Children in Substitute Care Under 12 Months with two or fewer placements						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	26239/31294	28334/34097	28761/34392	28559/34262	29802/35307	17409/20787
Region* 3b	1724/2059	1812/2148	1968/2275	2002/2432	1902/2279	1081/1296
SSCC* A						900/900
02-01 OU 06 Numerator/Denominator for Children Re-entering Care Within 12 Months						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	343/7416	426/7124	472/9195	466/10219	491/8556	359/7453
Region* 3b	12/423	15/395	42/677	31/587	36/552	36/486
SSCC* A						n/a
02-01 OU 07 Numerator/Denominator for Children Who Remain Safe in Substitute Care						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	41160/41199	43915/43990	44860/44920	44319/44362	346486/346676	88563/88591
Region* 3b	2649/2656	2744/2751	2783/2793	2967/2969	3026/3033	1286/1287
SSCC* A						904/904
02-01 OU 08 Numerator/Denominator for Children Achieving Legal Resolution Within 12 Months						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	7639/12755	9525/16291	10254/17197	9810/16748	9761/16773	2169/3985
Region* 3b	428/792	601/1116	606/1029	547/1083	510/1125	84/247
SSCC* A						13/31
02-01 OU 09 Numerator/Denominator for Children Achieving Permanency Within 18 Months						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	9374/12367	11637/14427	12812/16024	12605/15892	12318/15456	3632/4398
Region* 3b	537/742	837/1009	738/918	808/1024	791/1014	256/319
SSCC* A						n/a
02-01 OU 10 Numerator/Denominator for Children in FPS Conservatorship Until the Age of Majority						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	1529/14152	1410/16061	1363/17601	1328/17410	1246/16912	193/2688
Region* 3b	114/867	92/1110	86/1013	100/1128	81/1108	14/336
SSCC* A						n/a
02-01 OU 11 Numerator/Denominator for Average Length of Time in Out-of-Home Care Per Child						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	336032/14152	337221/16061	358468/17601	358424/17410	342796/16912	93338/4718
Region* 3b	21288/867	20963/1110	18925/1013	22114/1128	21949/1108	6073/336

SSCC* A						0/3
02-01 OU 12 Numerator/Denominator for Median Length of Stay in Foster Care						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	n/a	n/a
Region* 3b	n/a	n/a	n/a	n/a	n/a	n/a
SSCC* A						n/a
02-01 OU 13 Numerator/Denominator for Children Reunified Within 12 Months of Entry						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	4221/6916	5586/8992	6060/10053	5006/8374	3686/5958	3814/6039
Region* 3b	209/389	408/656	337/581	271/534	222/418	255/458
SSCC* A						0/0
02-01 OU 14 Numerator/Denominator for Adoptions Consummated Within 24 Months						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	1847/4801	2101/4626	6060/5024	2650/5359	2522/5154	2548/5053
Region* 3b	124/325	152/314	170/296	189/348	197/376	206/370
SSCC* A						0/0
02-01 OU 15 Numerator/Denominator for Median Length of Stay of Adoptions Consummated						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	n/a	n/a
Region* 3b	n/a	n/a	n/a	n/a	n/a	n/a
SSCC* A						n/a
02-01 OU 16 Numerator/Denominator for Child Protective Services Casework Turnover						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	1269/4997	1258/5028	1340/5137	1346/5285	1471/5840	361/6059
Region* 3b	94/401	112/402	84/418	98/439	134/497	34/507
SSCC* A						n/a
02-01 OU 17 Numerator/Denominator for CPS Caseworkers Retained for Six Months Following BSD						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	721/878	1811/1489	833/1016	1456/1766	1341/1676	1544/1940
Region* 3b	42/49	136/163	51/56	112/134	95/126	131/174
SSCC* A						n/a
Numerator/Denominator for SSCC* Casework Turnover						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide						
Region* 3b						
SSCC* A						0/0
02-01-01 EF 03 Numerator/Denominator for CPS Daily Caseload per Worker: Investigation						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	40957.0/1406.2	41537.4/1516.8	36705.7/1488.9	30963.0/1552.7	31127.4/1594.8	31740.2/1795.6
Region* 3b	3686.3/129.3	3114.9/145.3	3081.4/135.3	2755.1/151.0	2773.6.7/150.1	2997.1/172.9
SSCC* A						n/a
02-01-01 EF 04 Numerator/Denominator for CPS Daily Caseload per Worker: Family-based Safety Services						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	14262.4/649.8	11847.2/703.1	9787.9/685.4	11171.4/739.1	11170.2/717.3	11368.2/762.1
Region* 3b	1208.7/55.3	1139.7/59.1	784.9/57.6	981.2/68.4	961.7/62.4	1048.5/64.1
SSCC* A						n/a
02-01-01 EF 05 Numerator/Denominator for CPS Daily Caseload per Worker: Substitute Care Services						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	38954.9/1321.1	43288.7/1354.6	45093.8/1338.7	44678.5/1406.1	44739.4/1436.5	46208.2/1605.1
Region* 3b	2620.5/82.9	2799.7/78.5	2917.8/83.6	3097.2/91.3	3128.5/95.2	3250.3/104.2
SSCC* A						n/a
02-01-01 EF 06 Numerator/Denominator for CPS Daily Caseload per Worker: Foster/Adoptive Home Development						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	4287.3/168.7	4268.2/180.7	3877.5/180.0	3667.1/179.3	3329.6/171	3204.4/176.6
Region* 3b	224.5/10.9	266.4/10.3	240.0/9.6	179.7/10.0	160.1/9.5	124.6/8.3

SSCC* A						n/a
02-01-01 EF 07 Numerator/Denominator for CPS Daily Caseload per Worker: Kinship						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	4474.3/104.1	4604.6/99.9	4869.5/100.6	5142.1/105.8	5612.5/174.7	5878.8/195
Region* 3b	214.7/4.3	237.8/4.3	202.0/5.7	258.2/6.0	270.3./8.1	303.1/8.8
SSCC* A						n/a
02-01-01 EF 08 Numerator/Denominator for Average Daily Number of Stages Not Assigned to a DFPS Caseworker						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	2124061.8/365.3	455781.9/89.3
Region* 3b	n/a	n/a	n/a	n/a	138158.6/365.3	24002.4/89.3
SSCC* A						n/a
02-01-01 OP 01 Numerator/Denominator for Number of Completed CPS Investigations						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	n/a	n/a
Region* 3b	n/a	n/a	n/a	n/a	n/a	n/a
SSCC* A						n/a
02-01-01 OP 02 Numerator/Denominator for Number of Confirmed CPS Cases of Child Abuse/Neglect						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	n/a	n/a
Region* 3b	n/a	n/a	n/a	n/a	n/a	n/a
SSCC* A						n/a
02-01-01 OP 03 Numerator/Denominator for Number of Child Victims in Confirmed CPS Cases of Child Abuse/Neglect						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	n/a	n/a	n/a	n/a	n/a	n/a
Region* 3b	n/a	n/a	n/a	n/a	n/a	n/a
SSCC* A						n/a
02-01-01 OP 10 Numerator/Denominator for Average Monthly Number of Children in FPS Conservatorship per Month						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	331759/12	355359/12	356622/12	349356/12	354182/12	90626/3
Region* 3b	21216/12	21901/12	22478/12	23874/12	24480/12	4402/3
SSCC* A						1886/3
02-01-01 OP 07 Numerator/Denominator for Average Monthly Number of FPS Children in Out-of-Home Care						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	333208/12	355516/12	356541/12	350730/12	355848/12	90777/3
Region* 3b	21102/12	21413/12	21882/12	17772/12	23768/12	4216/3
SSCC* A						1924/3
02-01-01 EX 05 Numerator/Denominator for Average Monthly Number of FPS Children in FPS Foster Homes						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	24085/12	26497/12	23924/12	20963/12	19320/12	4765/3
Region* 3b	1314/12	1237/12	1151/12	832/12	1008/12	218/3
SSCC* A						n/a
02-01-01 EX 06 Numerator/Denominator for Average Monthly Number of FPS Children in Non-FPS Foster Homes						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	139682/12	143420/12	142960/12	141549/12	144904/12	36047/3
Region* 3b	11506/12	11679/12	12583/12	13604/12	13125/12	1612/3
SSCC* A						1674/3
02-01-01 EX 07 Numerator/Denominator for Average Monthly Number of FPS Children in Residential Facilities						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	38997/12	41281/12	39905/12	39623/12	41914/12	10750/3
Region* 3b	1896/12	1848/12	1834/12	1958/12	2227/12	384/3
SSCC* A						250/3
Numerator/Denominator for Average Monthly Number of Removals						
Data Source:						
	2010	2011	2012	2013	2014	2015
Statewide	16347/12	17108/12	16972/12	17022/12	17378/12	4196/3
Region* 3b	1101/12	1048/12	1113/12	1224/12	1144/12	72/3

SSCC* A						208/3

Appendix B

Numerator/Denominator for Values Listed in Section B. of the DFPS Rider 25 Foster Care Redesign Report

Section B.

1. Numerator/Denominator for children who do not experience abuse, neglect, or exploitation while placed with the SSCC*						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the contractors in the regions, not the children from those regions.						
	2010	2011	2012	2013	2014	2015
Statewide	28360/28410	30273/30347	30494/30572	29940/29986	30326/30392	19783/19796
Region* 3b	2126/2133	2180/2184	2279/2293	2440/2445	2431/2439	1416/1417
SSCC* A						1105/1105
2. Numerator/Denominator for children with no placement changes in previous 12 months (only while placed with SSCC*)						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	2011	2012	2013	2014	2015
Statewide	10059/17027	10341/17183	10079/16697	10278/16656	10015/16860	9438/15944
Region* 3b	736/1213	20/1260	816/1277	868/1333	827/1281	309/508
SSCC* A						831/850
3a. Numerator/Denominator for children placed within 50 miles of their home						
Data Source: Chapin Hall						
	2010	2011 (as of 08/31/2011)	2012 as of 08/31/2012)	2013 (as of 08/31/2013)	2014 (as of 08/31/2014)	2015
Statewide		14698	14223	14227	14279	14,264
Region* 3b		1017	1122	1190	1,182	1,182
SSCC* A						Pending from CH
3b. Numerator/Denominator for cases where all siblings are placed together (on last day of performance period)						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	2011	2012	2013	2014	2015
Statewide	2393/4248	2576/4357	2548/4185	2660/4219	2654/4284	2623/4210
Region* 3b	189/289	216/315	226/327	239/353	212/331	94/130
SSCC* A						138/202
3c. Numerator/Denominator for children in foster care with at least one monthly personal contact with family member etc.						
Data Source: Performance Management Evaluation Tool (PMET), methodology unique to SSCC.						
	2010	2011	2012	2013	2014	2015
Statewide						
Region* 3b						
SSCC* A						167/193
3d. Numerator/Denominator for children in foster care who have at least monthly personal contract with each sibling in foster care						
Data Source: Performance Management Evaluation Tool (PMET), methodology unique to SSCC.						
	2010	2011	2012	2013	2014	2015
Statewide						
Region* 3b						
SSCC* A						136/166
4a. Numerator/Denominator for youth in foster care who have a regular job at some time during the year						
Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	2011	2012	2013	2014	2015
Statewide						
Region* 3b						
SSCC* A						17/112
4b. Numerator/Denominator for 17-year-old youth who have completed PAL Life Skills Training						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	2011	2012	2013	2014	2015
Statewide	1039/736	966/714	928/696	907/700	788/573	110/160

Region* 3b	**70/51**	**45/35**	**56/44**	**65/54**	**46/36**	**4/5**
SSCC* A						**3/5**
4c. Numerator/Denominator for youth 16 or older who have a driver's license or state ID care (on last day of performance period)						
Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	**2011**	**2012**	**2013**	**2014**	**2015**
Statewide						
Region* 3b						
SSCC* A						**25/112**
5. Numerator/Denominator for children in foster care placed in foster family home (on last day of performance period)						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT) based on data for the children from the regions.						
	2010	**2011**	**2012**	**2013**	**2014**	**2015**
Statewide	**16422/11411**	**11696/16596**	**11215/16095**	**11314/16018**	**11428/16245**	**10683/15340**
Region* 3b	**1177/862**	**932/1126**	**940/1250**	**977/1308**	**949/1252**	**356/486**
SSCC* A						**623/835**
6a. Numerator/Denominator for children age 10 or older who participated in any service plan meeting						
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT)						
	2010	**2011**	**2012**	**2013**	**2014**	**2015**
Statewide						
Region* 3b						
SSCC* A						**83/92**
6b. Numerator/Denominator for children who participated in at least one discussion about placement options						
Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	**2011**	**2012**	**2013**	**2014**	**2015**
Statewide						
Region* 3b						
SSCC* A						**84/86**
6c. Numerator/Denominator for children age 10 or older who attended their court hearings						
Data Source: Performance Management Evaluation Tool (PMET); measure unique to SSCC.						
	2010	**2011**	**2012**	**2013**	**2014**	**2015**
Statewide						
Region* 3b						
SSCC* A						**22/94**