

Public Private Partnership

August 22, 2014 - Call Notes

Purpose: To update the PPP members on the most current information.

Kaysie Reinhardt, Director of Foster Care Redesign, explained she knew there were questions related to the current status of FCR and the purpose of the call was to ensure the PPP was updated. She encouraged questions and stated she welcomed their calls directly to her at 512-438-5112 or through the FCR mailbox at FCRedesign@dfps.state.tx.us. Questions will be answered as they are sent in.

Topics for Discussion:

1. Status of the cost analysis
2. Update on the Region 2/9 transition
3. Activities of Region 3B contract with OCOK

Cost analysis:

- The Public Consulting Group (PCG), who was contracted to conduct a costs analysis, began their work on the FCR cost analysis in July. They met with PPP members during the July PPP meeting; gathered information from DFPS staff in state office, the field, Providence Service Corporation and ACH; and gathered research from other states that have redesigned their foster care systems.
- PCG is in the process of analyzing the information now and will provide a final report in mid-September. The Department or PCG will present findings to the PPP at their October 10, 2014 meeting.

Questions/Comments

- Q. Is PCG going to look at the PSC financials? A. Yes. PCG has already met with PSC to review PSC financial information.
- Q. When will the PPP get the PCG report? A. How and when the PCG report will be finalized and distributed is currently being determined.
- PPP members indicated their interest in receiving the report prior to the October 10 PPP meeting.

Regions 2/9 Update

- As members are aware, PSC notified DFPS on August 1, 2014 of their intent to terminate their contract, exercising the 30 day opt out clause allowed by their contract. Prior to receiving their intent to terminate, DFPS had been working with them to improve their performance.

- DFPS determined the best course action would be for DFPS to reassume the tasks of the contract. The primary objectives of the transition are to ensure that there is no disruption to any child/youth as a result of the transition and to ensure that all payments to providers are made timely.
- The Department and PSC are participating daily on transition-related calls. The transition process has been smooth, in part due to the risk mitigation strategies developed by the PPP.
- In accordance with the SSCC contract, sub-contracts defaulted to DFPS. All contract activities were transferred to DFPS from PSC effective August 18, 2014 with the exception of adoption and PAL. All remaining tasks will be transferred effective August 31, 2014.
- DFPS will meet with Region 2/9 providers on August 28 to provide more information on their contracts and answer provider questions.
- DFPS anticipates the transition to be complete by August 31, with minor exceptions. Regional staff have worked hard and have identified some of the good things from FCR to be continued in 2/9. These will be discussed with providers at the August 28, 2014 meeting in Abilene.

Region 3B

- ACH began delivering FCR services to children in ACH foster homes on July 3, 2014. Currently ACH has 105 children being served through the FCR model which accounts for about 8% of the children in the catchment. The ACH Readiness Assessment was approved [the week of August 18] week and they will be assuming new and subsequent placements on September 1. ACH and their communities have worked very hard.
- ACH hosted a Meet and Greet kickoff for OCOK and DFPS staff on August 8, 2014 with about 100 DFPS staff attending. Staff enjoyed the hospitality they received from ACH. Staff are eager to get started on September 1.

ACH (Wayne Carson) provided the following update:

- As of August 21 the OCOK network included 878 foster homes representing 42 different agencies. They are feeling positive about capacity. They do realize that they lack RTC capacity in the region. At this point they have developed some contracts out of the catchment to manage capacity. They found that about 30% of the beds in the catchment are being filled by children from out of the catchment but will not disrupt any child's placement to remedy this.
- ACH staff have begun to work with the DFPS Central Placement Unit to help find placements for those on the list of pending placements (more difficult placements). ACH has a crisis respite program up and running which served 5 children over the past weekend. The respite program is meant to support current placements and prevent psychiatric hospitalization. Wayne will be meeting with the district attorneys in the catchment today to brief them on the model. The collaboration with local MHMR is ready to go. ACH has

implemented their resource exchange system and providers can automatically either upload placements manually or automatically each night. Phase I of the quality parenting initiative finished this past week. That group has now developed their mission statement. OCOK has completed 2 adoptions as of August 21.

- ACH noted that there will be a special kickoff on September 24 at 2:30 p.m. with Judge Specia in attendance. The PPP members will be invited to this event.

Questions/Comments

- Q. Can we get a copy of the metrics being used with OCOK? A. Kaysie will provide the PPP with a copy of baseline and targets. Baselines and Targets are based on pre-redesign data with the exception of safety which is always 100%. All others targets were negotiated. DFPS will work with Chapin Hall and will report performance on a quarterly basis.
- There was some discussion related to a possible legislative report that emphasized cost neutrality, but it was not clear which report that might be.

Next Steps

The next PPP meeting will be held October 10 in the Public Hearing Room at the Winters Complex.