

## Proud to Protect video transcript

(CPS voice)

People ask me why I do this job. I understand why they ask.

My days start early and end late. I get called out in the middle of the night and on weekends and holidays.

There's a lot to do and people's lives are in my hands.

I see things - no one wants to see. I see children who've been hurt and neglected – and families in crisis that need help to get back on their feet.

What I do is not easy. But I know why I do it.

(Intake voice)

I field calls at all hours of the day or night and route the cases to be investigated. I hear some things that are hard to forget – but someone needs to be there to listen.

(APS voice)

I see people who can no longer keep up their homes and don't have enough to eat - or who can't afford the medicines they need to live.

I see people who are victimized by their own families ....or by people they thought were their friends.

But I know why I do what I do.

(Child Care Licensing voice)

I work to create a world where every child has a healthy place to learn and grow – a place where every child feels safe and protected

(CPS voice )

When children can't be safe at home, I make sure there's a safe place for them to live.

I make sure children get the care and attention they need.

(Prevention Program voice)

I help communities develop the programs families need to heal their lives.

And, I help parents learn how to deal with challenges before they become a crisis.

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(Collective support staff voice)

We all do something important.

We negotiate the contracts and pay the bills so people get the services they need.

We go to court to make sure children and adults have a champion on their side.

We write the rules and policies that protect children and adults.

We support the technology we need to do this work.

We keep the records, and make the copies, and transport families, and do all the routine, but important things, that make it possible to protect people from abuse and neglect.

(Leadership voice)

I see what you do – and I know why you do it.

It's not just for a paycheck. It's not because it's easy or because you couldn't do something else.

You do it because it's important. You do it because it matters. You change lives and make a difference every day.

(APS voice)

I make it possible for seniors to stay in their homes and live their lives with dignity.

(Child Care Licensing voice)

When parents leave their kids in daycare, I give them peace of mind.

(CPS voice)

I empower parents to be the best they can be, and make families stronger.

(CPS voice)

I keep children safe and make Texas a better place.

That's why I am here.

That's why I stay.