



TEXAS
Department of Family
and Protective Services

DFPS Data Card

Fiscal Year 2020

SWI

**Statewide Intake (SWI)
FY20 Year-to-Date Program Snapshot**

SWI Expended* FY20	\$25,020,076
Budget FY21	\$25,089,897
Total SWI Staff FY20	422

	Number of Intake Specialist Positions	Entry Salary Per Year
SWI	308	\$37,920

	Number of Calls	Average Hold Time
English Queue	421,744	4.6

Total Number of Contacts Received by Method of Receipt**

Contact Type	Count	%
Phone	586,067	79.5%
Internet	122,195	16.6%
Mail/Fax	23,942	3.2%
CPS/ICPC	3,689	0.5%
Data Match	882	0.1%
Walk-in	2	0.0%
Total	736,777	

* Estimated

** The term "contacts" represents information received by DFPS and entered into IMPACT System

Financial & staffing information from DFPS Office of Finance

Statistical information from Data and Decision Support as of 11-7-2020

APS

**Adult Protective Services (APS)
FY20 Year-to-Date Program Snapshot**

APS Expended* FY20	\$70,177,158
Budget† FY21	\$70,098,896
Total APS Staff FY20	792

	Number of Casework Positions	Entry Salary Per Year
APS	536	\$41,976

APS Completed Investigations	86,614
APS Validated Investigations	52,506
Completed APS Service Delivery Stages	38,990

* *Estimated*

Financial & staffing information from Budget

Statistical information from Data and Decision Support as of 11-7-2020

CPS

**Child Protective Services (CPS)
FY20 Year-to-Date Program Snapshot**

CPS/CPI Expended* FY20	\$1,850,759,081
Budget FY21	\$1,912,958,862
Total CPS/CPI Staff FY19	10,465

Child Protective Caseworkers (CPI/CPS)	Number of Casework Positions	Average Monthly Caseworker Salary
Child Protective Investigators	2,811	\$4,361
Residential Child Care Investigators	67	\$3,805
Day Care Investigators	32	\$3,586
CPS Caseworkers	3,767	\$4,457

Alleged Victims of Child Abuse/Neglect	253,274
Confirmed Victims of Child Abuse/Neglect	68,461
CPS Completed Investigations	154,593
Families Receiving Preservation Services	29,251
Children Who Exited DFPS Legal Custody	18,416
Children in DFPS Legal Responsibility (at the end of FY 2020)	29,818
Children Removed while receiving Family-Bases Safety Services - Fiscal Year	3,513
Children Removed as a result of an Abuse/Neglect Investigation - Fiscal Year	13,009
Average Number of Children Receiving Purchase Services per Month	11,947

* *Estimated*
Financial & staffing information from Budget
Statistical information from Data and Decision Support as of 11-7-2020

Where's the Child

Where are the Children in DFPS Care? ... of the 27,875 Children in DFPS Substitute Care on August 31, 2020

16,629 Children were in Foster Care

Children Were Placed in:

Child Placing Agency (CPA) Foster Homes	11,778
DFPS Foster Homes	1,056
Basic Child Care	763
Residential Treatment Centers	1,578
Emergency Shelters	605
Other types of foster Care	796
Other Care	53

11,246 Children were in other types of Substitute Care

Children Were Placed in:

Kinship Care	10,275
CPA Adoptive Homes	348
DFPS Adoptive Homes	94
Other Substitute Care	529

Notes

The 27,875 children include 305 youth over the age of 18 in foster care, Staffing information from DFPS Office of Finance

There are a total of 29,818 children in DFPS Legal Responsibility. 1,943 are in legal conservatorship of DFPS but not in substitute care; the majority of these children are in a reunification stage and are living with their families of origin.

Statistical information from Data and Decision Support as of 11-7-2020

PEI

**Prevention and Early Intervention (PEI)
FY20 Year-to-Date Program Snapshot**

Program	Expended* Amount	Number Served FY20
Services to At-Risk Youth	\$24,412,361	20,343 Youth
Community Youth Development	\$8,422,559	15,580 Youth
Statewide Youth Services Network	\$1,572,262	3,550 Youth
Healthy Outcomes through Prevention and Early Support	\$23,780,047	7,742 Families
Helping through Intervention and Prevention	\$1,192,852	437 Families
Community-Based Child Abuse Prevention	\$3,542,194	862 Families
Military and Veteran Families	\$1,601,440	1,234 Families
Safe Baby Campaigns	\$1,305,762	
Texas Home Visiting	\$20,485,785	5,725 Families
Nurse Family Partnership	\$16,013,448	3,791 Families
Total	\$102,428,710	39,473 Youth 19,791 Families

**FY 20 expenditures from DFPS Office of Finance.*

DFPS Snapshot

DFPS Snapshot

FY 2020	
Total Agency Staff	12,468
Total Agency Operating Budget	\$2,164,524,325
General Revenue	\$1,234,130,227
General Revenue - Dedicated	\$5,685,702

FY 2021 (projected)	
Total Agency Staff	12,392
Total Agency Operating Budget	\$2,237,914,627
General Revenue	\$1,293,456,551
General Revenue - Dedicated	\$5,685,701

Data from DFPS Office of Finance.

Worker Turnover

Turnover Rates

Program	FY 2020	FY 2019	FY 2018	FY 2017	FY 2016
SWI	7.2%	16.8%	16.4%	15.9%	19.4%
CPS Investigations	26.9%	30.2%	25.9%	23.6%	31.9%
RCC Investigations*	28.8%	29.8%	19.5%	n/a	n/a
DC Investigations*	18.2%	24.8%	29.9%	n/a	n/a
CPS	20.6%	17.3%	16.2%	14.4%	20.7%
APS	17.9%	20.7%	25.2%	27.1%	20.9%

**RCCI and DCI workers were a part of Licensing prior to FY 2018*