Senate Health and Human Services
Charge 2A: Family-Based Safety Services (FBSS)

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85R Senate Interim Charges

2A: Family-Based Safety Services (FBSS)
2B: Face-to-Face Visits
2C: Transitional Living Services
2D: Foster Parent Recruitment
Family-Based Safety Services

FBSS Cases Opened

- FY '12: 17,019
- FY '13: 19,241
- FY '14: 19,003
- FY '15: 18,595
- FY '16: 20,642
- FY '17: 23,462

FBSS Stages Opened
Family-Based Safety Services

Services available to families

• Family counseling
• Crisis intervention
• Substance abuse services
• Domestic violence intervention
• Housing assistance
• Personal care items
• Utility payments
• Essential household items
• Full array of community resources
• Service array and availability vary by region
  – Rural clients may have to drive farther to access services, especially highly-specialized services like substance abuse treatment

• Services are prioritized by the Family Strengths and Needs Assessment
  – Statewide analysis of service array
Family-Based Safety Services

• Specific concerns around child safety, parental protective ability and home environment drive what services are ordered for a parent
  – Example: Nutrition classes or protective parenting classes can be ordered for parents who struggle to properly feed or clothe their children
• Services may be court ordered or required by CPS
• Assessment of behaviors, safety and risk are made before any case is closed
CPS measures quality of services and outcomes by:
  • Client and caseworker surveys, and
  • Evaluation of client goals and treatment plans.

Partnering with Casey Family Programs to improve outcomes.

Recidivism rates within 12 months after FBSS case closed:
  • FY 2016 – 7.6%
  • FY 2017 – 10.3%
Family-Based Safety Services

The Stephen Group Recommendations

- INSIGHT Management Tool
- SDM practice implementation includes use of the Family Strengths and Needs Assessment (FSNA) and Safety Assessment
- Upcoming implementation of the Risk Reassessment
- Enhanced curriculum
- New training tools for CPS Mentors and Supervisors for field-based to improve identification of family needs.
- E&T contracts reimbursing providers for travel to families and no shows
- FBSS Statewide workgroup underway focused on family engagement, safety planning and safe case closure
Family-Based Safety Services

• SB 11 (85R) (Schwertner) requires DFPS to develop a performance based contract with a single source to establish pilot programs for FBSS services.

• Contract was signed with Pathways on January 9, 2018 to deliver services in Region 10 (El Paso) beginning March 2018.

• The purpose of the pilot is to:
  ▪ Increase quality, availability, and effectiveness;
  ▪ Improve safety, permanency, and well-being of children; and
  ▪ Test this approach to case management.
Family-Based Safety Services

FBSS Pilot Performance Measures

- Engage with FBSS families until case is successfully closed
- Reduce the length of time to successfully close a case
- Clients enhance protective factors during their participation
- Reduce recidivism
- Caregivers achieved all or most of their goals prior to case closure
- Services viewed positively by family