



Texas Department of Family and Protective Services

Conservatorship Average Daily Child Caseload per Worker

Pursuant to DFPS Rider 45, General Appropriations Act, 87th Legislature, the Department of Family and Protective Services (DFPS) shall submit a quarterly report on the conservatorship target case count of 14.5 which is set by Rider 45 . The report must also include information on the steps the agency is taking to achieve the target number. This report analyzes the months of June, July, and August 2022.

Statewide Analysis

Through Quarter 4 Fiscal Year 2022, the statewide average daily caseload has decreased each month, showing improvement toward meeting the caseload target of 14.5. At the end of this quarter, DFPS exceeded the goal with an average daily caseload of 11.6.

Quarter 4 Fiscal Year 2022	Average Daily Child Caseload
June	11.9
July	11.6
August	11.6

Statewide, the average number of children on conservatorship (CVS) caseloads decreased in each month of the fiscal year from September 2021 to July 2022 and dropped by more than 4.5 children assigned per caseworker during that time.

As of August 2022, each region in the state was below the Average Daily Child Count target of 14.5.

Region	Average Daily Child Count Per Caseworker
3E	9.6
3W	7.7
4	11.4
5	12.5
6A	9.4
6B	12.4
7	12.8
8	14
9	10.3
10	12.5
11	11.8

Q4 Efforts for Continued Progress

In addition to constant evaluation of current methods, DFPS continues to utilize various processes and tools that have effectively reduced caseloads.

We continue to utilize various processes and tools such as:

- The Regional Directors' Guiding Principles & Strategies for Case Reassignment.
- Using INSIGHT and the CVS caseload report while considering the complexity of cases, including caseworker experience and child and family needs support decisions about case assignments.
- When allocating positions to different areas within a region, caseload size is examined, and managers continue to ensure that cases are closed timely in IMPACT.
- The DFPS Regional Systems Improvement Team continues to monitor trends and patterns related to staff, vacancies, caseloads, completion, and timeliness of critical tasks, as well as casework quality.

Stability for children and families remains at the forefront of all case-related decisions, always considering the relationship between the worker, child, and family.

(Data Source: CSL_CPS_02: Average Daily Caseload Stage and Worker Count (Data as of 9/15/2022).